

# Pecyn Dogfen Gyhoeddus



Swyddog Cyswllt:  
Maureen Potter 01352 702322  
maureen.potter@flintshire.gov.uk

At: Cyng Carol Ellis (Cadeirydd)

Y Cyngorwyr: Mike Allport, Marion Bateman, Andy Dunbobbin, Gladys Healey, Cindy Hinds, Andrew Holgate, Kevin Hughes, Rita Johnson, Mike Lowe, Dave Mackie, Hilary McGuill, Martin White, Ian Smith a David Wisinger

10 Tachwedd 2017

Annwyl Gyngorydd,

Fe'ch gwahoddir i fynychu cyfarfod Pwyllgor Trosolwg a Chraffu Gofal Cymdeithasol ac Iechyd a fydd yn cael ei gynnal am 2.30 pm Dydd Iau, 16eg Tachwedd, 2017 yn Ystafell Bwyllgor Delyn, Neuadd y Sir, Yr Wyddgrug CH7 6NA i ystyried yr eitemau canlynol

**Sylwch, mi fydd yna sesiwn frifio ar Ddiogelu Corfforaethol, ar gyfer aelodau o'r Pwyllgor yn unig, am 2.00 p.m. cyn y sesiwn gyhoeddus am 2.30 p.m.**

## R H A G L E N

### 1 YMDDIHEURIADAU

**Pwrpas:** I dderbyn unrhyw ymddiheuriadau.

### 2 DATGAN CYSYLLTIAD (GAN GYNNWYS DATGANIADAU CHWIPIO)

**Pwrpas:** I dderbyn unrhyw ddatganiad o gysylltiad a chynghori'r Aelodau yn unol a hynny.

### 3 COFNODION (Tudalennau 5 - 22)

**Pwrpas:** I gadarnhau, fel cofnod cywir gofnodion y cyfarfod ar 14 Medi and 5 Hydref 2017.

### 4 STRATEGAETH POBL HYN A HENEIDDIO'N DDA. (Tudalennau 23 - 32)

Adroddiad Prif Swyddog (Gwasanaethau Cymdeithasol) - Aelod y Cabinet dros y Gwasanaethau Cymdeithasol

**Pwrpas:** I roi diweddariad i Aelodau ar y gwaith sy'n mynd ymlaen i weithredu'r Strategaeth ar gyfer Pobl Hŷn yng Nghymru, gan ganolbwyntio'n benodol ar y Cynllun Heneiddio'n Dda.

- 5 **DIOGELU - OEDOLION A PHLANT** (Tudalennau 33 - 46)  
Adroddiad Prif Swyddog (Gwasanaethau Cymdeithasol) - Aelod y Cabinet  
dros y Gwasanaethau Cymdeithasol

I dderbyn adroddiad cynnydd ar ddiogelu a materion cyfredol

- 6 **CYNNIG GOFAL PLANT AM DDIM** (Tudalennau 47 - 60)

Adroddiad Prif Swyddog (Gwasanaethau Cymdeithasol) - Aelod y Cabinet  
dros y Gwasanaethau Cymdeithasol  
Prif Swyddog dros dro (Addysg ac Ieuencid) – Aelod Cabinet dros Addysg

**Pwrpas:** Rhoi'r wybodaeth ddiweddaraf ar y rhaglen cynnig gofal plant am  
ddim sy'n datblygu

- 7 **CYNLLUN Y CYNGOR 2017/18 - MONITRO CANOL BLWYDDYN**  
(Tudalennau 61 - 84)

Adroddiad Hwylusydd Pwyllgor Trosolwg a Chraffu Iechyd a Gofal  
Cymdeithasol - Aelod y Cabinet dros y Gwasanaethau Cymdeithasol

**Pwrpas:** Adolygu'r cynnydd wrth gyflawni gweithgareddau, lefelau perfformiad  
a lefelau risg presennol fel y nodwyd yng Nghynllun y Cyngor 2017/18.

- 8 **YMWELIADAU ROTA**

**Pwrpas:** I dderbyn adroddiad llafar gan Aelodau'r Pwyllgor

- 9 **RHAGLEN GWAITH I'R DYFODOL** (Tudalennau 85 - 90)

Adroddiad Hwylusydd Pwyllgor Trosolwg a Chraffu Iechyd a Gofal  
Cymdeithasol

**Pwrpas:** Ystyried Rhaglen Gwaith i'r Dyfodol y Pwyllgor Trosolwg a Chraffu  
Gofal Cymdeithasol ac Iechyd

Yn gywir



Robert Robins  
Rheolwr Gwasanaethau Democraidd

# Eitem ar gyfer y Rhaglen 3

## **PWYLLGOR TROSOLWG A CHRAFFU GOFAL CYMDEITHASOL AC IECHYD 14 MEDI 2017**

Cofnodion cyfarfod Pwyllgor Trosolwg a Chraffu Gofal Cymdeithasol ac Iechyd Cyngor Sir y Fflint a gynhaliwyd yn Ystafell Bwyllgora Delyn, Neuadd y Sir, yr Wyddgrug, ddydd Iau 14 Medi 2017.

**YN BRESENNOL:** Y Cyngorydd Gladys Healey (Is-gadeirydd yn Cadeirio)  
Y Cyngorwyr: Marion Bateman, Andy Dunbobbin, Andrew Holgate, Kevin Hughes, Rita Johnson, Mike Lowe, Dave Mackie, Hilary McGuill, Ian Smith, Martin White a David Wisinger

**YMDDIHEURIADAU:** Y Cyngorwyr: Carol Ellis a Cindy Hinds

**HEFYD YN BRESENNOL:** Y Cyngorydd Patrick Heesom

**CYFRANWYR:** Y Cyngorydd Christine Jones, Aelod Cabinet Gwasanaethau Cymdeithasol; Prif Swyddog (Gwasanaethau Cymdeithasol); Uwch-reolwr Plant a'r Gweithlu; Uwch-reolwr Diogelu a Chomisiynu;

Cynrychiolwyr Bwrdd Iechyd Prifysgol Betsi Cadwaladr

Rob Smith, Cyfarwyddwr Ardal y Dwyrain

Lesley Singleton, Pennaeth Strategaeth a Phartneriaethau ar gyfer Iechyd Meddwl

Jane Bryant, Cyfarwyddwr Nyrsys Ardal

**A HEFYD YN BRESENNOL:** Hwylusydd Trosolwg a Chraffu Gofal Cymdeithasol ac Iechyd a Phwyllgor Trosolwg a Chraffu'r Gymuned ac Addysg

### 18. **DATGAN CYSYLLTIAD**

Ni ddatganwyd unrhyw gysylltiad.

### 19. **EITEM YCHWANEGOL**

Nododd yr Hwylusydd Trosolwg a Chraffu Gofal Cymdeithasol ac Iechyd fod y Pwyllgor wedi derbyn cais i ystyried eitem ychwanegol dan y teitl 'Ymgynghoriad Papur Gwyn – Gwasanaethau sy'n Addas i'r Dyfodol – Ansawdd a Llywodraethiant ym maes Iechyd a Gofal yng Nghymru. Cytunodd y Pwyllgor i ystyried yr eitem ychwanegol.

### 20. **YMGYNGHORIAD PAPUR GWYN – GWASANAETHAU SY'N ADDAS I'R DYFODOL - ANSAWDD A LLYWODRAETHIANT YM MAES IECHYD A GOFAL YNG NGHYMURU.**

Cyflwynodd y Prif Swyddog (Gwasanaethau Cymdeithasol) yr adborth cychwynnol i'r ymgynghoriad Papur Gwyn gan staff a swyddogion mewnol. Roedd y Papur Gwyn yn ceisio barn ar gynigion yn cynnwys nifer o faterion Iechyd a gofal cymdeithasol a allai fod angen deddfwriaeth yn y dyfodol.

Roedd y cynigion yn cynnwys cryfhau byrddau iechyd lleol fel eu bod yn gweithredu fel sefydliadau integredig, atebol, ar sail poblogaeth; dyletswyddau newydd gonestrwydd ac ansawdd; meysydd lle gallai iechyd a gofal cymdeithasol weithredu'n fwy cydweithredol; ac archwilio, rheoleiddio a gwrandao ar lais dinasyddion yn fwy effeithiol. Rhannwyd yr ymgynghoriad yn bedwar pennod, gyda chrynodeb o bob un ohonynt yn yr adroddiad.

Nododd y Cynghorydd Dave Mackie, wrth siarad fel cynrychiolydd a benodwyd gan y Sir i'r Cyngor Iechyd Cymuned (CIC), fod pryder wedi ei fynegi gan y Cyngor Iechyd Cymuned ynghylch y cynigion a oedd wedi eu modelu ar system yr Alban a holodd pam fod hyn yn digwydd gan fod y model Albanaid eisoes yn cael ei adolygu. Dywedodd hefyd fod gan aelodau o'r CIC ddealltwriaeth o'r hyn oedd ynghlwm â'r archwiliadau gan fod sawl aelod wedi ymddeol o'r system gofal iechyd ac yn darparu arbenigedd wrth gynnal archwiliadau. Roedd yn pryderu os mai'r cynigion oedd y byddai Arolygiaeth Gofal Iechyd Cymru (AGIC) yn cynnal arolygiadau gan eu bod ond yn cynnal nifer fechan o'u cymharu â'r CIC. Dywedodd fod pob aelod o'r CIC yn wirfoddolwyr ac y dylid cefnogi parhad gwaith gwirfoddolwyr a bod mantais i fod ar lawr gwlad yn ymweld ag ysbytai lle'r oedd staff yn teimlo fod cyfle iddynt amlinellu problemau roeddent yn dod ar eu traws.

Dywedodd y Prif Swyddog ei fod yn cefnogi'r sylwadau a wnaed ond eglurodd nad nod y cynigion oedd bod AGIC yn cymryd lle'r CIC. Cytunodd fod angen cynnal profiad a gwybodaeth gwirfoddolwyr ac awgrymodd y dylid cryfhau'r ymateb i adlewyrchu'r sylwadau a wnaed gan y Cynghorydd Mackie. Cytunodd hefyd i gwestiynu a oedd y cynigion wedi eu modelu ar system yr Alban.

Cyfeiriodd y Cynghorydd Andy Dunbobbin at werth gweithio ar y cyd ac agweddau positif cynnwys y 3ydd sector. Cytunodd y Prif Swyddog i sicrhau fod yr ymateb yn cynnwys sylwadau yn nodi y dylai'r 3ydd sector fod yn rhan allweddol o ddeddfwriaeth yn y dyfodol.

Croesawodd y Cynghorydd Hilary McGuill y syniad o ofal wedi ei ganoli ar yr unigolyn ond roedd yn bryderus na fyddai unrhyw gyllid ar gael fel rhan o'r newidiadau yn y ddeddfwriaeth a gan ei bod yn teimlo fod cleifion yn aml yn cael eu symud o ysbyty i gartref nyrsio oherwydd cyfyngiadau ariannol. Teimlai y dylai'r arian bob amser ddilyn y person.

Awgrymodd y Prif Swyddog y dylid cryfhau'r ymateb drafft i adlewyrchu'r pryderon.

### **PENDERFYNWYD:**

(a) Nodi'r adroddiad; a

(b) Cryfhau'r ymateb i Lywodraeth Cymru i adlewyrchu'r pryderon a fynegwyd gan y Pwyllgor.

## 21. **BWRDD IECHYD PRIFYSGOL BETSI CADWALADR**

Croesawodd y Cadeirydd Rob Smith, Cyfarwyddwr Ardal y Dwyrain, Lesley Singleton, Pennaeth Strategaeth a Phartneriaethau ar gyfer Iechyd Meddwl a Jane Bryant, Cyfarwyddwr Nyrsys Ardal Bwrdd Iechyd Prifysgol Betsi Cadwaladr (BIPBC) i'r cyfarfod.

Rhoddodd Lesley Singleton, Pennaeth Strategaeth a Phartneriaethau Iechyd Meddwl gefndir datblygiad y Strategaeth Iechyd Meddwl ac eglurodd fod yr adroddiad mesurau arbennig wedi nodi'r angen i ddatblygu'r Strategaeth Iechyd Meddwl. Roedd y strategaeth newydd ar gyfer gwasanaethau Iechyd Meddwl yn y camau olaf o gael ei datblygu a'i chymeradwyo ac yn amlinellu ystod o egwyddorion a chamau gweithredu i'r cymryd ymlaen hyd at 2022. Amlygodd y Cynllun Gweithredu, y darparwyd copi ohono i Aelodau gyda'r rhaglen, gan nodi'n benodol yr ymagwedd gyffredinol at weithredu, sefydlu Timau Gweithredu Lleol, swyddogaethau'r strwythurau gweithredu a'r cynllun dirprwyo arfaethedig. Roedd Atodiad 1 y ddogfen yn dangos darlun gweledol o'r trefniadau arfaethedig ar gyfer gweithredu gydag Atodiad 2 yn dangos esiampl ymarferol o'r gwaith sy'n codi ar gyfer gofal aciwt, fel un o flaenoriaethau cynnar y broses weithredu. Dywedodd ei bod yn barod i rannu copi llawn o'r Strategaeth Iechyd Meddwl drafft gyda'r Pwyllgor.

Croesawodd y Cynghorydd Hilary McGuill y Strategaeth Iechyd Meddwl ond dywedodd nad oedd y cynllun gweithredu yn amlinellu sut y byddai adnoddau'n cael eu defnyddio i atal pobl rhag mynd i Adrannau Argyfwng gyda materion Iechyd Meddwl. Amlinellodd Lesley Singleton y gwaith oedd wedi ei wneud gyda'r elusen Cariad a'r digwyddiad diweddar gyda gweithwyr Iechyd Proffesiynol a'r heddlu i sicrhau fod dewisiadau eraill yn cael eu cyflwyno i atal pobl rhag dod i'r Uned Frys.

Gofynnodd y Cadeirydd os gallai meddygon teulu ddarparu gwybodaeth i gleifion gyda materion Iechyd Meddwl i'w hatal rhag mynd i'r Uned Frys. Amlinellodd Rob Smith y gwaith oedd yn cael ei wneud i sicrhau y byddai sawl ffordd y gellid cyfeirio cleifion Iechyd Meddwl i'r meysydd gwasanaeth perthnasol.

Croesawodd y Cynghorydd Andy Dunbobbin y Strategaeth Iechyd Meddwl. Nododd mai dim ond 7% o elusennau'r Lluoedd Arfog oedd yn delio â phroblemau Iechyd Meddwl a holodd sut y gallai'r Strategaeth wella gwasanaethau Iechyd Meddwl i bersonél y Lluoedd Arfog. Nododd Lesley Singleton ei bod yn aelod o Fforwm y Lluoedd Arfog a dywedodd y byddai'r Strategaeth Iechyd Meddwl yn cysylltu â'r Fforwm honno. Amlinellodd brosiect peilot a oedd wedi cael ei gynnal gan Brifysgol Glyndŵr ynghyd â GIG Cymru lle'r oedd cyn-filwyr y lluoedd arfog yn derbyn cefnogaeth gan gymheiriaid i sicrhau eu bod ynghlwm â derbyn canlyniadau positif.

Roedd cwestiynau a ddarparwyd gan Aelodau'r Pwyllgor wedi cael eu cyflwyno cyn y cyfarfod hwn. Darparwyd yr ymatebion canlynol gan Lesley Singleton, Pennaeth Strategaeth a Phartneriaethau ar gyfer Iechyd Meddwl:-

1. Mae pryder am ddiffyg gwŵâu lechyd Meddwl neu bobl sydd angen cymorth fel cleifion mewnol. A fydd y Strategaeth hon yn helpu hynny a beth mae BIPBC yn gwneud am hyn ar hyn o bryd?

Cadarnhaodd Lesley Singleton y byddai'r Strategaeth yn cynnig rhagor o ffocws ar gefnogaeth llwybro, gan gynnwys darpariaeth i gleifion mewnol ond hefyd dewisiadau eraill yn lle gwŵâu, ond roedd hon yn her fawr gan fod rhwystrau sylweddol i wasanaethau ar hyn o bryd. Amlinellodd yr angen i gleifion lifo drwy'r gwasanaeth a derbyn y lefel cywir o gefnogaeth ôl-ofal a byddem yn mynd i'r afael â hyn drwy weithio'n agosach gyda cydweithwyr y bartneriaeth wrth symud ymlaen.

2. Rydym yn sôn llawer am bobl gyda materion lechyd Meddwl – all BIPBC egluro ble mae pobl gydag anabledau dysgu yn ffitio i mewn i'r strategaeth, a beth yw'r cynlluniau ar gyfer y client hwn?

Eglurodd Lesley Singleton ei bod ar hyn o bryd yn gweithio gyda'r Prif Swyddog (Gwasanaethau Cymdeithasol) i ddatblygu Strategaeth Anabled Dysgu ar ran Gogledd Cymru. Mae hwn yn faes blaenoriaeth i'r Bwrdd Rhan 9.

3. Sut bydd y strategaeth hon yn cefnogi anghenion plant a phobl ifanc - yn arbennig y rhai sy'n symud o wasanaethau cynnal plant i wasanaethau oedolion, rydym yn gwybod y gall y trosglwyddiad fod yn anodd?

Eglurodd Lesley Singleton fod ffocws clir iawn ar blant a phobl ifanc yn y Strategaeth lechyd Meddwl oedd yn cael ei datblygu. Dywedodd y gallai'r cyfnod trosglwyddo fod yn heriol iawn ond rhoddodd sicrwydd fod y Strategaeth yn canolbwyntio ar sicrhau ei fod yn gwneud hynny'n iawn.

Cyfeiriodd y Cynghorydd Hilary McGuill ar achosion hynny lle nad oedd trefniadau trosglwyddo ar gyfer plant 13/14 oed oedd yn gorfod symud i wasanaethau oedolion pan fyddent yn 16 oed. Holodd a oedd angen recriwtio mwy o ymgynghorwyr seiciatreg. Dywedodd Lesley Singleton fod gwaith yn symud ymlaen i wella llwybrau integreiddio i sicrhau fod trosglwyddiad drwy wasanaethau yn llawer llyfnach. Nododd hefyd fod rhai heriau recriwtio yng ngorllewin Gogledd Cymru ond byddai'n darparu ymateb pellach i'r Pwyllgor ar nifer yr ymgynghorwyr seiciatreg yn dilyn y cyfarfod.

4. Mae nifer cynyddol o bobl ifanc nad ydynt yn cael diagnosis lechyd Meddwl, fodd bynnag mae pryderon am eu lles emosiynol a meddyliol, rydym yn credu y gallai fod gan y bobl ifanc hyn broblemau lechyd Meddwl sy'n amlygu eu hunain – sut allwn ni gefnogi'r grŵp hwn a pha ymyrraethau cynnar sydd ar gael?

Eglurodd Lesley Singleton fod ymyrraeth gynnar wrth galon y Strategaeth lechyd Meddwl drwy waith partneriaeth a chysylltu â'r Strategaeth Plant. Amlinellodd bwysigrwydd cyfeirio adnoddau i'r gwasanaethau angenrheidiol a'r gwaith sy'n cael ei wneud drwy addysg mewn ysgolion i sicrhau fod pobl ifanc yn cael cefnogaeth ddigonol.

Amlinellodd y Cynghorydd Hilary McGuill bwysigrwydd sicrhau fod pobl ifanc yn teimlo eu bod yn cael eu gwerthfawrogi.

Roedd cwestiynau pellach a ddarparwyd gan Aelodau'r Pwyllgor wedi cael eu cyflwyno cyn y cyfarfod. Darparwyd yr ymatebion canlynol gan Rob Smith, Cyfarwyddwr Ardal y Dwyrain a Jane Bryant, Cyfarwyddwr Nyrsys Ardal:-

#### Allech chi ddarparu diweddariad ar Ysbyty Cymuned yr Wyddgrug?

Dywedodd Rob Smith fod adolygiad diweddar o bob rheoliad tân yn Ysbyty Cymunedol yr Wyddgrug wedi nodi un ward nad oedd yn cwrdd â'r rheoliadau tân gofynnol. Byddai gwaith i fynd i'r afael â'r mater hwn yn dechrau ar ddechrau mis Hydref a byddai'n cymryd 8 wythnos i'w gwblhau. Rhoddodd sicrwydd i Aelodau na fyddai unrhyw effaith ar gleifion ac roedd camau wedi eu cymryd i liniaru cau'r ward tra roedd y gwaith angenrheidiol yn cael ei wneud.

Pryderon ynghylch maes parcio Ysbyty Maelor Wrecsam. Rhoddwyd esiampl lle nad oedd Cynghorydd yn gallu dod o hyd i le parcio yn unrhyw le dros gyfnod o 40 munud. Roedd ffrwd gyfan o geir yn gyrru o gwmpas gyda fo hefyd. Hefyd wedi clywed fod staff yno yn cael trafferth parcio

Dywedodd Rob Smith fod y Bwrdd lechyd ar hyn o bryd yn ystyried argymhellion i wneud gwell defnydd o'r gofod maes parcio yn Ysbyty Maelor Wrecsam i ddatrys problemau parcio a rheoli llif ceir drwy'r safle. Gallai'r cynllun tymor hir gynnwys dewisiadau parcio a theithio.

Mewn ymateb i sylw gan y Cynghorydd Dave Wisinger ynghylch codi tâl am barcio, eglurodd Rob Smith fod pob Bwrdd lechyd wedi gwneud sylwadau i Lywodraeth Cymru (LIC) yn gofyn am hyblygrwydd i godi tâl am barcio lle teimlwyd fod hynny'n briodol.

Yr aros cynyddol am Apwyntiadau Meddyg yn Sir y Fflint, profiadau personol a thrigolion yn siarad â Cynghorwyr sydd yn aros chwe wythnos am apwyntiad. Mae hyn wrth gwrs yn achosi effaith ychwanegol ar ddrws ffrynt ysbytai cyffredinol a dyna pam fod cymaint o Ambiwlansiau y tu allan i ysbytai a pham fod amseroedd aros mor hir i gleifion.

Eglurodd Rob Smith fod lleihau amseroedd aros am apwyntiad gyda meddyg yn her barhaus. Dywedodd fod blaenoriaeth yn cael ei rhoi i gasglu data o ran ble yr oedd oedi, newid y system apwyntiadau a newid lefelau staff. Roedd gwaith yn parhau i fynd ati i gyflwyno'r systemau hyn.

Dywedodd y Cynghorydd Mike Lowe mai un o bryderon cleifion oedd bod yn rhaid iddynt weld meddyg gwahanol bob tro roeddent yn gwneud ymweliad pellach a bod gwahanol gyngor yn cael ei roi ar rai adegau. Dywedodd Rob Smith fod hwn yn faes pwysig i fynd i'r afael ag o. Roedd ymgynghoriad yn digwydd ar hyn o bryd i weld a oedd yn bwysicach gweld yr un meddyg neu a oedd yn bwysicach cael eich gweld yn gynt. Gobeithiwyd y byddai datblygiad

gwahanol fodolau staffio yn lliniaru anawsterau a wynebwyd gan feddygon teulu.

Dywedodd y Cynghorydd Marion Bateman fod yna feddygfa agored yng Nghanolfan lechyd yr Wyddgrug a gofynnodd i un o gynrychiolwyr y feddygfa gael gwahoddiad i un o gyfarfodydd y Pwyllgor yn y dyfodol. Awgrymodd Rob Smith y dylid gwahodd Dr Gareth Bowdler i gyfarfod yn y dyfodol er mwyn cael trafodaeth gyffredinol am ofal cynradd ar draws Sir y Fflint.

Cyfeiriodd y Cynghorydd Hilary McGuill at Fforymau Cleifion a Meddygon Teulu a oedd yn arfer cael eu cynnal a chaniataodd ymarferwyr a chleifion i drafod unrhyw bryderon. Dywedodd nad oedd hyn yn digwydd ym mhob practis meddygon teulu a holodd pam eu bod wedi dod i ben. Cytunodd Jane Bryant i ddarparu gwybodaeth i'r Pwyllgor ar ba bractisau meddygon teulu sy'n dal i gynnal y Fforwm yn dilyn y cyfarfod.

Pryderon am nifer y ceisiadau cynllunio am ddatblygiadau mawr a phryder nad yw'r Bwrdd lechyd yn gallu ymdopi â'r capasiti presennol heb gael cleifion ychwanegol

Dywedodd Rob Smith fod y Bwrdd lechyd yn cael eu hymgyngori ar geisiadau cynllunio pan roedd yr angen yn codi, ond nododd nad oedd y Bwrdd lechyd yn gallu darparu capasiti ychwanegol ar gyfer datblygiadau pellach.

Holodd y Cynghorydd Marion Bateman a ymgynghorwyd â'r Bwrdd lechyd ar Gynllun Datblygu Lleol y Cyngor. Ymatebodd Rob Smith drwy ddweud fod y Bwrdd lechyd wedi ymateb yn briodol ar yr effeithiau ar y gwasanaeth iechyd a dywedodd y byddai'n darparu copi o'r ymateb i'r Pwyllgor.

Yr amseroedd aros ar gyfer cleifion Canser a'r amser rhwng diagnosis a dechrau triniaeth, a yw'r amseroedd yn cael eu cyflawni neu a oes oedi?

Eglurodd Rob Smith mai'r amser aros ar gyfer diagnosis oedd 31 diwrnod, a 62 diwrnod oedd y targed ar gyfer triniaeth ar gyfer cleifion canser. Roedd y targed o 31 diwrnod ar gyfer diagnosis yn cael ei gyflawni yn gyson ond roedd y targed o 62 ar gyfer triniaeth yn fwy heriol oherwydd problemau recriwtio o fewn y meysydd endosgopi a gastrectomy. Dywedodd eu bod yn mynd i'r afael â phroblemau recriwtio ac roedd posibilrwydd y byddai'r ffigyrau hyn yn gwella.

Recriwtio a phrinder staff

Nododd Jane Bryant fod yna ddiffyg nyrsys cymwys ar hyn o bryd. Nid oedd hyn yn wir gyda nyrsys heb gymhwyso ond gyda nyrsys wedi hyfforddi. Roedd yna feysydd penodol lle'r oedd yna bwysau, er enghraifft, y gwasanaeth aciwt, lle'r oedd gwaith yn cael ei wneud gyda thimau i ystyried gwneud pethau'n wahanol. Roedd diwrnodau agored yn cael eu cynllunio i ddenu pobl i weithio yng Ngogledd Cymru. Nododd nad ydym mewn sefyllfa o argyfwng ond roedd pryderon yn dal i gael eu monitro.



Dyweddod Rob Smith fod recriwtio meddygon teulu yn parhau i fod yn her genedlaethol a bod cryn dipyn o waith yn cael ei wneud i leihau dibyniaeth ar feddygon teulu mewn gofal cynradd. Roedd Dr Gareth Bowdler mewn cyswllt cyson â meddygon teulu i fonitro'r pwysau oedd yn cael ei roi arnynt.

Mewn ymateb i gwestiwn ynghylch bwrsariau, eglurodd Jane Bryant fod cynnydd wedi bod yn y lleoedd prifysgol oedd yn cael eu llenwi gan ymgeiswyr hŷn a oedd wedi gweithio yn y sector gofal ac eisiau symud i gael eu hyfforddi i fod yn nyrsys. Gwnaeth y Prif Swyddog (Gwasanaethau Cymdeithasol) sylw ar yr heriau wrth gadw staff gyda phrofiad nyrsio yn y sector gofal preswyl oherwydd y gwahaniaethau rhwng telerau ac amodau a dywedodd fod angen parhau i gydweithio i fynd i'r afael â hyn.

Mewn ymateb i gwestiwn ynghylch cyflogau nyrsys graddedig, eglurodd Jane Bryant fod cyflogau cychwynol rhwng £25,000 a £27,000 ond roedd hyn yn amrywio rhwng y sectorau iechyd a gofal cymdeithasol.

Mewn ymateb i gwestiwn ynghylch nifer y staff nyrsio asiantaeth, eglurodd Jane Bryant fod y nifer o staff nyrsio asiantaeth yn y gwasanaeth aciwt yn uwch oherwydd yr angen i gynnal diogelwch cleifion. Roedd adborth wedi ei gael gan y gweithlu a oedd yn gofyn am ragor o hyblygrwydd ar oriau gwaith oherwydd cyfrifoldebau teuluol a gofalu. Roedd hyn wedi cael ei ystyried a gobeithiwyd y byddai rhagor o hyblygrwydd o ran oriau gwaith rŵan.

Beth yw'r oedi i gleifion o Gymru ar gyfer POB triniaeth yn ysbytai Lloegr? Beth yw'r oedi i feddygon teulu o Gymru i gael y canlyniadau hyn?

Dyweddod Rob Smith fod data ar amseroedd aros yn Ysbytai Lloegr y tu allan i gylch gwaith y Bwrdd Iechyd ac nid oes mynediad ganddynt at y wybodaeth hon.

Amlinellodd y Cynghorydd Hilary McGuill achos lle'r oedd claf wedi aros 8 wythnos am eu canlyniad MRI yn Ysbysty'r Countess of Chester a dywedodd gan mai GIG Cymru fyddai'n talu am y gwasanaeth hwn, dylid monitro'r gwasanaeth sy'n cael ei ddarparu. Dywedodd fod y claf wedi derbyn ymddiheuriad ers hynny gan Ysbyty'r Countess of Chester.

Dyweddod Jane Bryant nad oedd yn ymwybodol o'r achos hwn a dywedodd fod y Bwrdd Iechyd yn mynd i'r afael ag achosion o'r fath unwaith y byddai eu sylw'n cael ei dynnu tuag atynt.

Pa welliannau sydd wedi eu gwneud ers y gosodwyd 'Mesurau Arbennig' ar BIPBC?

Dyweddod Rob Smith fod sawl maes yr oedd angen mynd i'r afael â nhw, gan gynnwys, meddygon teulu y tu allan i oriau swyddfa, prosesau llywodraethiant, iechyd meddwl a mamolaeth. Dywedodd fod yr ymateb presennol gan LIC wrth drafod y materion hyn wedi bod yn gadarnhaol ond roedd mwy i'w wneud er mwyn parhau i wella.

Yn unol â sylwadau cynharach, awgrymodd y dylid gwahodd Dr Gareth Bowdler i gyfarfod o'r Pwyllgor yn y dyfodol er mwyn trafod agenda ehangach o ran ble yr oedd y Bwrdd Iechyd yn gwneud cynnydd a meysydd pryder parhaus. Roedd y Pwyllgor yn cefnogi'r awgrym hwn a'r awgrym y dylid symud cyfarfod y Pwyllgor i ddydd Iau er mwyn hwyluso pethau i'r Dr Gareth Bowdler.

Diolchodd y Cynghorydd Kevin Hughes i Rob Smith, Lesley Singleton a Jane Bryant am y wybodaeth a gafwyd a gofynnwyd i'w ddiolchiadau gael eu trosglwyddo i'r staff nyrsio yn Ysbyty Maelor Wrecsam am eu gwaith a'u hymroddiad.

**PENDERFYNWYD:**

- (a) Bod y Pwyllgor yn cefnogi'r Cynllun Gweithredu Law yn Llaw at Iechyd Meddwl yng Ngogledd Cymru; a
- (b) Dylid gwahodd Dr Gareth Bowdler i gyfarfod o'r Pwyllgor yn y dyfodol er mwyn trafod agenda ehangach o ran ble yr oedd y Bwrdd Iechyd yn gwneud cynnydd a meysydd pryder parhaus.

**22. AELODAU O'R CYHOEDD A'R WASG YN BRESENNOL**

Nid oedd unrhyw aelod o'r cyhoedd na'r wasg yn bresennol.

(Dechreuodd y cyfarfod am 2pm a daeth i ben am 4.05pm)

.....  
**Y Cadeirydd**

**PWYLLGOR TROSOLWG A CHRAFFU GOFAL CYMDEITHASOL AC IECHYD**  
**5 HYDREF 2017**

Cofnodion cyfarfod Pwyllgor Trosolwg a Chraffu Gofal Cymdeithasol ac Iechyd Cyngor Sir y Fflint a gynhaliwyd yn Ystafell Bwyllgora Delyn, Neuadd y Sir, yr Wyddgrug, ddydd Iau 5 Hydref 2017.

**YN BRESENNOL: Y Cynghorydd Carol Ellis (Cadeirydd)**

Y Cynghorwyr: Mike Allport, Marion Bateman, Gladys Healey, Kevin Hughes, Rita Johnson, Mike Lowe, Dave Mackie, Hilary McGuill, Ian Smith a David Wisinger

**DIRPRWYON:** Y Cynghorwyr: David Healey (dros Andy Dunbobbin) a Mike Reece (dros Martin White)

**YMDDIHEURIADAU:** Y Cynghorwyr Cindy Hinds ac Andrew Holgate a'r Cynghorydd Aaron Shotton, yr Arweinydd ac Aelod Cabinet Cyllid

**CYFRANWYR:** Y Cynghorydd Christine Jones, Aelod Cabinet Gwasanaethau Cymdeithasol; Prif Swyddog (Gwasanaethau Cymdeithasol); Uwch-reolwr Plant a'r Gweithlu; Uwch-reolwr Gwasanaethau Integredig, Arweinydd Oedolion; Uwch-reolwr Diogelu a Chomisiynu; a Rheolwr Gwasanaeth Adnoddau

Y Cynghorydd Bernie Attridge, y Dirprwy Arweinydd ac Aelod Cabinet Tai; y Prif Weithredwr; Rheolwr Cyllid; a Rheolwr Cyllid, Cyfrifeg Gorfforaethol a Systemau (ar gyfer cofnod 20)

**HEFYD YN BRESENNOL:** Hwylusydd Trosolwg a Chraffu Gofal Cymdeithasol ac Iechyd a Swyddog Gwasanaethau Democraataidd

**18. DATGAN CYSYLLTIAD**

Ni ddatganwyd unrhyw gysylltiad.

**19. COFNODION**

Derbyniwyd cofnodion y cyfarfod a gynhaliwyd ar 20 Gorffennaf 2017.

**Materion yn Codi**

Cofnod rhif 10: Adroddiad Deilliannau Cynllun Gwella 2016/17 – cyfeiriodd y Prif Swyddog at drafodaeth ar gartrefi gofal a chadarnhaodd bod y targed wedi'i ostwng.

Cofnod rhif 11: Cynllun (Gwella) y Cyngor 2017-13 – Cytunodd yr Uwch-reolwr Plant a'r Gweithlu i ddsbarthu'r fideo ar Brofiadau Niweidiol yn ystod Plentyndod.

## **PENDERFYNWYD:**

Cymeradwyo'r cofnodion fel cofnod cywir a bod y Cadeirydd yn eu llofnodi.

### **20. RHAGOLWG ARIANNOL A CHAM CYNTAF CYLLIDEB 2018/19**

Cyflwynodd y Prif Weithredwr yr adroddiad i amlinellu sefyllfa'r rhagolwg ariannol presennol ar gyfer 2018/19 a cheisio barn ar Gam 1 o gynigion cyllideb refeniw Cronfa'r Cyngor ar gyfer y portffolio Gwasanaethau Cymdeithasol. Byddai cynigion ar gyfer portffolios eraill yn cael eu hystyried gan y Pwyllgorau Trosolwg a Chraffu perthnasol cyn cyflwyno i'r Cabinet fis Tachwedd/Rhagfyr. Yn rhan o'r dull fesul cam mewn perthynas â'r gyllideb, dywedwyd wrth yr Aelodau nad oedd y diffyg o £11.7 miliwn (a ragwelid ar hyn o bryd) yn cynnwys unrhyw foddelu o ran lefelau Treth y Cyngor.

Nid oedd y Prif Weithredwr yn dymuno dyfalu ynglŷn â'r sefyllfa genedlaethol tan y cyhoeddiad ar y Setliad Llywodraeth Leol Dros Dro a oedd ar ddod. Ni wyddys a fyddai unrhyw ostyngiad ariannol i'r cyllid yn cynnwys unrhyw ostyngiadau i grantiau penodol a ph'un a fyddai cyllid ychwanegol ar gyfer gofal cymdeithasol. Roedd yn bwysig parhau i adolygu pwysau ariannol ar y portffolio. Anogwyd yr Aelodau i graffu ar y datganiadau gwytnwch a oedd yn dangos y sefyllfa bresennol o ran risg mewn gwasanaethau.

Rhoddodd y Prif Swyddog (Gwasanaethau Cymdeithasol) drosolwg o'r datganiadau gwytnwch. Roedd lefel risg nifer o feysydd gwasanaeth wedi'i hasesu'n 'Oren' ac roedd pwysau yn y sector gofal yn effeithio ar y galw am wasanaethau. Ni fu erioed gymaint o atgyfeiriadau diogelu na phwysau ar dimau rheng flaen.

Darparodd y Rheolwr Cyllid wybodaeth am gamau a gymerwyd i leihau'r pwysau penodol ar bortffolios ynghyd ag effaith newidiadau i'r ddeddfwriaeth a meini prawf cymhwyso. Cyfanswm yr opsiynau effeithlonrwydd ar gyfer y portffolio oedd £0.450 miliwn ac roeddent yn cynnwys cynnydd yn y cap codi tâl am ofal cartref a oedd wedi'i gytuno'n flynyddol gyda Llywodraeth Cymru (LIC).

Mewn ymateb i gwestiwn gan y Cadeirydd, dywedodd y Rheolwr Cyllid nad oedd y pwysau a oedd yn dod i'r wyneb a adroddwyd wrth y Cabinet yn cynnwys pwysau o ran gofal cymdeithasol, fel lleoli y tu allan i'r sir (tua £0.700 miliwn) a oedd yn destun adolygiad parhaus.

Cwestiynodd y Cyngorydd Hilary McGuill gywirdeb y cynnydd amcanol mewn chwyddiant ac fe ddywedwyd wrthi ei fod wedi'i seilio ar y wybodaeth genedlaethol ddiweddaraf.

Wrth gynorthwyo ag amserlen y gyllideb ar gyfer 2018/19, dywedodd y Rheolwr Cyllid (Cyfrifeg Gorfforaethol a Systemau) y byddai dadansoddiad manwl o'r deilliannau o'r setliad dros dro'n pennu deilliannau a oedd yn gysylltiedig â'r Strategaeth Ariannol Tymor Canolig.

Fe soniodd y Prif Weithredwr am yr angen i gynllunio ymlaen llaw er mwyn cyflawni nifer o'r opsiynau effeithlonrwydd. O ran pwysau penodol, er bod ymrwymiad LIC i ddiogelu'r grant Cefnogi Pobl yn cael ei groesawu, roedd pwysau o £0.387 miliwn yn parhau ar wasanaethau craidd nad oeddent yn gymwys i gael cymorth grant. Tri maes i'w trafod oedd: achos cryf i'w wneud dros gwrdd â'r cynnydd yn ffioedd y sector annibynnol yn wladol; reffeniw o'r Gronfa Gofal Canolraddol i gael ei neilltuo; ac eithriad o'r cynnydd fesul cam mewn ffioedd gofal canolraddol i gasglu'r swm mwyaf posib' o incwm yn 2018/19.

Dywedodd y Prif Swyddog bod dros £8 miliwn o arbedion wedi'u gwneud yn y portffolio dros y pum mlynedd ddiwethaf, a oedd yn 13% o'r gyllideb, ac roedd yr effaith hon wedi'i hadlewyrchu yn sgoriau risg y gwasanaethau hynny.

Cwestiynodd y Cadeirydd a ddylid rhoi sgôr 'Goch' i lefelau gwytnwch Gwasanaethau Pobl Hŷn i adlewyrchu risgiau o'r cynnydd a ddisgwylir yn y boblogaeth hŷn a mwy o alw am leoliadau gofal cymdeithasol preswyl. Teimlai y byddai'r newid hwn hefyd yn ategu'r achos am fwy o gyllid. Dywedodd y Prif Weithredwr mai asesiad o'r sefyllfa bresennol oedd y datganiadau gwytnwch a'u bod yn gallu newid. Awgrymodd y gellid newid y lefel i 'Oren' i gydnabod bod y gwasanaeth yn gallu ateb y galw ar hyn o bryd, ond y gallai wynebu mwy o risg y flwyddyn ganlynol. Cytunodd y Prif Swyddog a dywedodd y dylid monitro hyn dros chwe mis.

Atgoffwyd yr Aelodau gan y Cynghorydd Bernie Attridge o ymrwymiad y Cabinet i warchod y tri chartref gofal a oedd yn eiddo i'r Cyngor ac i ystyried ehangu un o'r cyfleusterau hynny i ateb y galw.

Yn dilyn sylwadau gan y Cynghorydd Dave Mackie, dywedodd y Prif Weithredwr bod y sgôr risg 'Oren' yn adlewyrchu gwasanaethau yr oedd modd eu darparu ar hyn o bryd. Fodd bynnag, pe na bai trafodaethau cyllideb cenedlaethol yn arwain at newid ac y byddai angen ail-adolygu unrhyw un o'r cyllidebau hyn, yna fe allai'r lefelau risg asesedig ar gyfer nifer o feysydd gwasanaeth newid i 'Goch'.

Nododd y Cynghorydd McGuill wasanaethau lechyd Meddwl, Blynyddoedd Cynnar ac Ailalluogi'n feysydd y byddai buddsoddi ynddynt yn arwain at arbedion yn y dyfodol mewn sectorau eraill. Gofynnodd a fyddai'r estyniad arfaethedig i gartref gofal Marleyfield ar draul cyfleuster gofal ychwanegol ym Mwcle. Dywedodd y Cynghorydd Attridge nad oedd hyn yn wir gan fod Bwcle wedi'i nodi fel y lleoliad ar gyfer y cyfleuster gofal ychwanegol nesaf.

Mewn ymateb i sylwadau pellach am gefnogi pobl hŷn, cyfeiriodd y Prif Swyddog at waith gyda darparwyr a sefydliadau gwirfoddol yn rhan o'r rhaglen Heneiddio'n Dda ac fe soniodd y Cynghorydd Christine Jones am waith o dan y Strategaeth Les. Cytunodd i anfon yr awgrym yn ei blaen i'r digwyddiad Diwrnod Pobl Hŷn gael ei gynnal mewn rhannau eraill o'r sir.

Mewn perthynas â chostau gofal pob wythnos yng nghartrefi Cyngor Sir y Fflint, gofal ychwanegol a chartrefi gofal y sector annibynnol, dywedodd yr Uwch-reolwr mai'r costau ar hyn o bryd oedd:-

- Sector Annibynnol	£653
- Cartrefi Cyngor Sir y Fflint	£641
- Gofal Ychwanegol	£430

Pan ofynnodd y Cynghorydd Kevin Hughes ynglŷn ag effaith pwysau ar y gyllideb, dywedodd y Prif Swyddog bod safonau gofal uchel yn parhau ac fe gyfeiriodd at y cynllun hyfforddi 'Cynnydd i Ddarparwyr' a phroses 'Uwch-gyfeirio Pryderon' i fynd i'r afael â phryderon penodol ynglŷn â darparu gofal. Soniodd bod angen i Lywodraeth Cymru gydnabod bod angen cymorth er mwyn i'r Cyngor allu bod yn deg â darparwyr gofal.

Wrth drafod darpariaeth gofal ychwanegol, fe soniodd y Prif Weithredwr am newidiadau i gymorthdaliadau cyllid a oedd yn golygu bod y Cyngor dan bwysau cyllidebol.

Er budd Aelodau newydd y Cyngor, cytunwyd y dylid cynnal cyfarfod y Pwyllgor yn y dyfodol yn un o gyfleusterau gofal ychwanegol y sir.

#### **PENDERFYNWYD:**

- (a) Nodi opsiynau cyllideb y portffolios, a newid lefelau gwytnwch Gwasanaethau Pobl Hŷn o 'Wyrdd' i 'Oren'; a
- (b) Nodi pwysau ariannol ar bortffolios.

#### **21. ADRODDIADAU BLYNYDDOL Y GWASANAETH MABWYSIADU CENEDLAETHOL A GWASANAETH MABWYSIADU GOGLEDD CYMRU 2016-2017**

Cyflwynodd y Rheolwr Gwasanaeth (Adnoddau) yr adroddiadau ar weithgarwch mabwysiadu cenedlaethol a rhanbarthol yn 2016-17 ynghyd ag amcanion ar gyfer 2017-18. Fel swyddog arweiniol y Cyngor ar fabwysiadu, amlygodd yr effaith roedd y broses fabwysiadu'n ei chael ar bobl drwy gydol eu hoes.

Roedd nifer o heriau a champau gweithredu allweddol wedi'u nodi o'r adroddiadau gan gynnwys yr angen am lawer o gymorth ar ôl mabwysiadu i fabwysiadwyr plant ag anghenion cymhleth. Roedd canfyddiadau'r adroddiad rhanbarthol yn dangos nifer isel o leoliadau amharedig, a oedd yn adlewyrchu dull rhagweithiol Sir y Fflint.

Gofynnodd y Cynghorydd Hilary McGuill a allai canolbwyntio ar fywyd y plentyn cyn ei fabwysiadu, o bosibl, gael effaith niweidiol ar yr unigolyn a'r rhai sy'n mabwysiadu. Dywedodd y Rheolwr Gwasanaeth bod tystiolaeth, yn gyffredinol, yn dangos ei bod yn bwysicach i blant ddeall hanes eu bywyd a bod y gwasanaeth yn ymrwymo i weithio gyda mabwysiadwyr i'w helpu i

gydymdeimlo â'r profiad hwnnw wrth i'r plentyn dyfu'n hŷn. O ran plant mabwysiedig yn dymuno cysylltu â'u brodyr a'u chwiorydd, roedd hwn yn fater sensitif sy'n fwy heriol oherwydd y cyfryngau cymdeithasol.

Teimlai'r Cynghorydd Kevin Hughes y gallai'r lluniau a ddefnyddiwyd yn yr adroddiad cenedlaethol fod wedi cynnwys cynrychiolaeth ehangach o gefndiroedd ethnig. Soniodd Rheolwr y Gwasanaeth am y dull blaengar roedd y gwasanaeth yn ei ddefnyddio i adnabod anghenion plant wedi'u mabwysiadu.

Mewn ymateb i gwestiynau gan y Cynghorydd Gladys Healey, eglurodd Rheolwr y Gwasanaeth, er nad oedd unrhyw gyfyngiadau ar oed mabwysiadwyr posib', bod nifer o ffactorau'n cael eu hystyried er mwyn diwallu anghenion pawb a oedd ynghlwm. Dywedodd bod nifer o fabwysiadwyr yn ffafrio merched iau na 3 oed ac y byddai'n darparu manylion plant a oedd ar y rhestr aros ar hyn o bryd.

Gofynnodd y Cynghorydd Marion Bateman ynglŷn â hanes meddygol teulu biolegol y plentyn a dywedwyd wrthi bod hyn yn cael ei ystyried yn rhan o'r broses fabwysiadu i gynorthwyo ag unrhyw broblemau yn y dyfodol.

#### **PENDERFYNWYD:**

- (a) Nodi'r adroddiad blynyddol ar gyfer y Gwasanaeth Mabwysiadu Cenedlaethol; a
- (b) Nodi'r adroddiad blynyddol ar gyfer Gwasanaeth Mabwysiadu Gogledd Cymru.

## **22. STRATEGAETH RHIANTA CORFFORAETHOL**

Cyflwynodd yr Uwch-reolwr (Plant a'r Gweithlu) yr adroddiad ar ddatblygu Strategaeth Rhianta Corfforaethol newydd yng nghyd-destun y Ddeddf Gwasanaethau Cymdeithasol a Llesiant a datblygiadau cenedlaethol ar rianta corfforaethol.

Tynnodd sylw at weithdy i Aelodau ar ddiogelu a rhianta corfforaethol i'w gynnal y mis canlynol ac fe ddywedodd bod 220 o blant yn derbyn gofal ar hyn o bryd yn Sir y Fflint. Roedd gwybodaeth a gafwyd o weithgarwch rhianta corfforaethol rhanbarthol a chenedlaethol wedi'i chasglu ynghyd ag adborth gan blant sy'n derbyn gofal a rhai sy'n gadael gofal i ddod o hyd i chwe thema sydd ag ymrwymiadau wrth eu gwraidd wedi'u hategu gan gynllun gweithredu. Roedd datblygu'r Strategaeth Rhianta Corfforaethol yn gysylltiedig ag adolygiad o fforymau cyfranogiad presennol a phenodi Swyddog Cyfranogiad newydd i sicrhau bod plant sy'n derbyn gofal yn y sir yn cael dweud eu dweud.

Dywedodd y Cynghorydd Dave Mackie bod y Fforwm Gwasanaethau Plant wedi dod yn fwy addas i blant dros gyfnod ond roedd yn teimlo bod angen i blant sy'n derbyn gofal ac Aelodau etholedig ymgysylltu mwy. Eglurodd yr Uwch-reolwr y byddai'r adolygiad yn canfod y cyfleoedd gorau i ymgysylltu â phobl ifanc a bod y Cyngor â chyfrifoldeb dros rai a oedd yn gadael gofal tan

oeddent yn 25 oed. O ran y broses asesu ar gyfer gofalwyr sy'n berthnasau, nodwyd bod terfynau amser heriol wedi'u gosod gan y llys ond bod un unigolyn o bob ochr i deulu'r plentyn yn cael eu hystyried i benderfynu pwy oedd fwyaf addas yn yr achosion hynny. Roedd lansio'r fenter Cyflogwr Cyfeillgar i Deuluoedd ar gyfer gweithwyr Cyngor Sir y Fflint wedi helpu i ennyn mwy o ddiddordeb gan ofalwyr maeth posibl.

Yn dilyn sylwadau gan y Cynghorydd Hilary McGuill, eglurwyd bod lwfansau maethu ar gael i ddiwallu anghenion y plant maeth a bod adborth o adolygiadau'n dangos bod gofalwyr maeth yn cyflawni eu dyletswydd i ofalu drwy helpu â chludo i ddigwyddiadau cymdeithasol/chwaraeon, ac ati.

Fel cyn-ofalwr maeth, teimlai'r Cynghorydd Kevin Hughes nad oedd digon o gefnogaeth ar gael iddo ar y pryd. Dywedodd yr Uwch-reolwr bod pwysigrwydd cefnogi pobl ifanc a'u gyrfaedd yn cael ei gydnabod a bod y Gwasanaeth Dychwelyd ac Atal wedi'i ddatblygu i ategu'r trefniadau.

Gofynnodd y Cynghorydd Mike Allport faint oedd y cyfnod cyfartalog mewn gofal a dywedwyd wrtho ei fod yn amrywio, gan ddibynnu ar sawl ffactor. Roedd sawl llwybr i adael gofal ac roedd y fenter 'Pan Wyf i'n Barod' yn rhoi'r cyfle i aros mewn gofal ar ôl troi'n 18 oed.

Gofynnodd y Cynghorydd Dave Wisinger am y camau i ddarparu ar gyfer lles cymdeithasol ac economaidd plant sy'n derbyn gofal. Eglurwyd bod llwybrau'n cynnwys ystod o gefnogaeth i helpu i baratoi'r person ifanc am y newid i fod yn oedolyn, fel arweiniad ar faterion ariannol ac ymgynghorwyr personol wedi'u neilltuo.

Mewn ymateb i sylwadau gan y Cadeirydd, rhoddwyd sicrwydd bod llety i rai a oedd yn gadael ymysg y blaenoriaethau, ond pe bai'r unigolyn yn dewis gadael Sir y Fflint, byddent yn colli'r statws flaenoriaeth honno.

Ymatebodd y swyddogion i gwestiwn gan y Cynghorydd Mike Lowe ar ddarpariaethau ar gyfer plant anabl mewn gofal fel addasu eiddo a chymorth seibiant yn Arosfa.

Pan ofynnodd y Cynghorydd Rita Johnson ynglŷn â meini prawf i ddewis mabwysiadwyr, eglurwyd bod nifer o ffactorau'n cael eu hystyried i ddod o hyd i'r rhai iawn.

### **PENDERFYNWYD:**

Cymeradwyo'r camau gweithredu arfaethedig i ddatblygu Strategaeth Rhianta Corfforaethol newydd.

## **23. DIWEDDARIAD AR Y SECTOR GOFAL I GYNNWYS FFI OEDD YCHWANEGOL A BUDDSODDI I ARBED CYMORTH Y SECTOR GOFAL**

Cyflwynodd y Prif Swyddog (Gwasanaethau Cymdeithasol) adroddiad ar newidiadau a oedd yn digwydd yn y sector gofal yng Nghymru a Lloegr a'r



heriau a wynebai'r Cyngor, gan gynnwys y cynnydd mewn ffioedd ychwanegol gan drydydd partion wedi'u codi gan ddarparwyr y sector annibynnol. Roedd yr adroddiad yn cyfleu pwysigrwydd cydweithio a dylanwadu ar Lywodraeth Cymru i ddod o hyd i atebion i sefydlogi'r sector gofal bregus.

Darparodd yr Uwch-reolwr (Diogelu a Chomisiynu) gefndir i'r cynnydd mewn ffioedd ychwanegol gan drydydd partion o ganlyniad i lawer o bwysau ariannol o'r sector cartrefi gofal annibynnol. Er nad oedd y tri chartref gofal a oedd yn eiddo i'r Cyngor yn codi ffioedd ychwanegol, amcangyfrifwyd bod y rhan fwyaf o ddarparwyr cartrefi gofal annibynnol yn Sir y Fflint yn codi tâl wythnosol o tua £16.50-£60. Roedd nifer o amcanion tymor byr, canolig a mwy hirdymor wedi'u nodi i ddatblygu atebion a sicrhau cymaint â phosib' o gyfleoedd cyllid i gefnogi'r sector gofal. Rhannwyd canfyddiadau adolygiad cynaliadwyedd o 18 o gartrefi gofal annibynnol y sir hefyd.

Gofynnodd y Cynghorydd Hilary McGuill ynglŷn â'r cyfraniad gan GIG Cymru tuag at gostau gofal unigol a dywedwyd wrthi bod hon yn gyfradd y cytunwyd arni ymlaen llaw o £147.50. Cynigodd y dylai'r Pwyllgor anfon sylwadau ysgrifenedig at yr Aelodau Cynulliad, a chytunodd y Cadeirydd.

Yn dilyn cwestiynau gan y Cynghorwyr Ian Smith a Gladys Healey, eglurodd yr Uwch-reolwr y broses ymgeisio ar gyfer achosion lle gallai teuluoedd a oedd yn dangos nad oeddent yn gallu cwrdd â chostau gofal gael cymorth gan y Cyngor.

Cyfeiriodd y Cadeirydd at y cynnydd disgwyledig yn niffyg y gwelyau preswyl ar gyfer henoed bregus eu meddwl a gofynnodd faint o unigolion oedd ar y rhestr aros ar hyn o bryd, gan gynnwys y rhai y tu allan i'r sir, a faint o bobl oedd yn aros am lleoliadau gofal preswyl. Eglurodd yr Uwch-reolwr (Gwasanaethau Integredig, Arweinydd Oedolion) bod y data hwn yn newid o ddydd i ddydd a bod ymarfer mapio gwelyau wythnosol yn helpu i nodi'r wybodaeth ar yr adeg honno. Fel yr oedd hi y diwrnod cynt, roedd lleoedd ar gael ym mhob categori gofal (tua 3-4- lle ym mhob un) ond heb unrhyw hyblygrwydd o ran lleoliad.

#### **PENDERFYNWYD:**

- (a) Bod y Pwyllgor yn derbyn yr adroddiad ac yn cydnabod yr heriau ar hyn o bryd a rhai mwy hirdymor a wynebid yn Sir y Fflint;
- (b) Bod y Pwyllgor yn cefnogi'r mentrau tymor byr, canolig a hir i gefnogi'r sector gofal yn Sir y Fflint;
- (c) Bod y Pwyllgor yn cefnogi'r angen am ddiwygiad cenedlaethol i drefniadau ariannu'r sector gofal cymdeithasol yng Nghymru ac yn cymeradwyo'r safbwynt i barhau i ymgysylltu â Llywodraeth Cymru i ddatblygu atebion ar frys; a

- (d) Bod yr Hwylusydd yn paratoi llythyr i'w lofnodi gan y Cadeirydd ar ran y Pwyllgor i wneud sylwadau i Aelodau'r Cynulliad am gyfraniad tecach gan GIG Cymru tuag at gostau gofal.

#### **24. YMWELIADAU ROTA**

Dywedodd yr Hwylusydd, yn dilyn y sesiynau hyfforddiant diweddar, bod yr holl Aelodau newydd wedi'u hyfforddi ar ymweliadau rota.

Rhoddodd y Cynghorwyr Marion Bateman a Rita Johnson adborth cadarnhaol ar eu hymweliad â Llys Gwenffrwd, gan grybwyll Jeff Horskill a Norman yn benodol – dau yr oeddent yn dymuno eu gwahodd i ymweld â Neuadd y Sir. Nododd y swyddogion y cais hwn ac awgrymiadau i wella cyfleusterau parcio ceir, arwyddion a mesurau gostegu traffig i gynorthwyo cerbydau sy'n mynd at y cartref gofal.

Dywedodd y Cynghorydd Kevin Hughes bod ei ymweliad â Growing Places yn Shotton wedi bod yn well na'r disgwyl.

#### **PENDERFYNWYD:**

Nodi'r wybodaeth.

#### **25. RHAGLEN GWAITH I'R DYFODOL**

Wrth gyflwyno'r Rhaglen Gwaith i'r Dyfodol, dywedodd yr Hwylusydd y byddai sesiwn diogelu corfforaethol cyn y cyfarfod nesaf. Dywedodd hefyd y byddai'r cyfarfod fis Rhagfyr gyda Bwrdd Iechyd Prifysgol Betsi Cadwaladr yn debygol o gael ei symud i 13 Rhagfyr ac y byddai'n rhoi gwybod i'r Pwyllgor am hyn pan oedd cadarnhad.

Mewn ymateb i ymholiad, rhoddodd y Prif Swyddog ddiweddariad cryno ar yr amserlen ddisgwylidig ar gyfer Canolfan Iechyd y Fflint (disgwylid iddi fod ar agor yn gynnar fis Mehefin 2018) a chytunodd i ddosbarthu'r wybodaeth ddiweddaraf i'r Pwyllgor.

#### **PENDERFYNWYD:**

- (a) Diweddarau'r Rhaglen Gwaith i'r Dyfodol yn unol â hynny; a
- (b) Rhoi awdurdod i'r Hwylusydd, wrth ymgynghori gyda Chadeirydd y Pwyllgor, amrywio'r Rhaglen Gwaith i'r Dyfodol rhwng cyfarfodydd, yn ôl yr angen.

#### **26. AELODAU O'R CYHOEDD A'R WASG YN BRESENNOL**

Nid oedd unrhyw aelodau o'r cyhoedd na'r wasg yn bresennol.

(Dechreuodd y cyfarfod am 10am a daeth i ben am 12.20pm)

.....  
**Cadeirydd**

Mae'r dudalen hon yn wag yn bwrpasol

# Eitem ar gyfer y Rhaglen 4



## SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

<b>Date of Meeting</b>	Thursday, 16 November 2017
<b>Report Subject</b>	Older People and Ageing Well Plan
<b>Cabinet Member</b>	Cabinet Member for Social Services
<b>Report Author</b>	Chief Officer (Social Services)
<b>Type of Report</b>	Operational

### EXECUTIVE SUMMARY

Each Local Authority in Wales is required to produce and implement an Ageing Well plan for submission to the Older People's Commissioner, representing a key contribution to meeting the National Strategy for Older People (2013 – 2023).

The Ageing Well in Flintshire plan provides a framework for developing activity that will support older people to take control of their lives so they can maintain their independence and wellbeing and continue to play an active part in their communities. The plan has 5 priority areas:

- Age-Friendly Communities
- Falls Prevention
- Dementia Supportive Communities
- Opportunities for Learning & Employment
- Loneliness and Isolation

This report provides an overview of the progress made in each of the priority areas and demonstrates the strong links with partners for example community groups, older people's groups and third sector organisations who play a key part in taking this work forward.

### RECOMMENDATIONS

1	Members welcome the progress made and consider how they can support the development of Age-Friendly Communities within their community.
2	Members consider how they can ensure that older people's needs are

	adequately and appropriately considered at all levels within the local authority, particularly in those areas where the focus is traditionally on young people e.g. employment and training.
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## **REPORT DETAILS**

<b>1.00</b>	<b>EXPLAINING THE UPDATE ON THE STRATEGY FOR OLDER PEOPLE AND AGEING WELL IN FLINTSHIRE PLAN</b>
1.01	This report provides an update to Members on the Welsh Government (WG) Strategy for Older People through a focus on the Ageing Well in Flintshire Plan (the plan) implementation.
1.02	<b>BACKGROUND</b>
1.03	The Strategy for Older People in Wales (the Strategy) was launched in 2003 with the third phase being in place since May 2013. The overall aim is to make Wales a great place to grow old, identifying what is needed for the individual to improve/maintain wellbeing in terms of financial, environmental and social resources.
1.04	With the introduction of the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015, WG recognised the need to refresh the Strategy to reflect the new requirements, and engagement has been taking place with older people over the last few months to start this process.
1.05	In 2014, the Older People's Commissioner for Wales launched the Ageing Well in Wales Programme. The programme develops and focusses local activity on meeting the Strategy through priorities that focus on improving the wellbeing of people aged 50+ in Wales by preventing ill-health, social isolation and improving independent living: <ol style="list-style-type: none"> <li>1. Age Friendly Communities</li> <li>2. Falls Prevention</li> <li>3. Dementia Supportive Communities</li> <li>4. Opportunities for Learning &amp; Employment</li> <li>5. Loneliness &amp; Isolation</li> </ol>
1.06	As required by WG and the Commissioner, a local Ageing Well in Flintshire plan (the plan) has been developed, providing a framework for action that the Council needs to do with partners in order to empower individuals of all ages to improve their wellbeing as they age. Progress against the plan is overseen by the Older People's Strategy Group and reviewed and updated as required.
1.07	<b>CONSIDERATIONS</b>

1.08	<p><u>Ageing Well in Flintshire progress</u>  The actions within the plan aim to improve the wellbeing for people as they age, each of the priorities being strongly interlinked under the overarching theme of Age-Friendly Communities.</p>
1.09	<p><u>Priority 1 : Age-Friendly Communities</u>  Developing communities that are age-friendly not only benefits older people, but by engaging with and involving people of all ages, aims to develop inclusive communities ensuring that everyone, regardless of their age is able to stay healthy and active, participate in the community and is treated with respect.</p>
1.10	<p>The process of becoming Age-Friendly is cyclical consisting of a series of steps to:</p> <ol style="list-style-type: none"> <li>i. engage with the local community to identify representatives to form a steering group and develop a community vision</li> <li>ii. gather information to establish how Age-Friendly the community already is, consider what would make things better</li> <li>iii. identify the priorities that will enable everyone to age well, and focus on one or two things that would make a positive difference for people in the community</li> <li>iv. agree a plan of action, identifying the steps that need to be taken, how progress will be monitored and how to evaluate success</li> <li>v. submit the plan to the Ageing Well in Wales team for recognition the community is working to become Age-Friendly</li> <li>vi. implement the plan</li> <li>vii. evaluate success</li> <li>viii. celebrate achievements and consider what can be achieved next (back to step ii)</li> </ol>
1.11	<p>Following a series of awareness raising workshops and engagement activity across the county in October 2016, Leeswood &amp; Pontblyddyn Community Council made a commitment to becoming Age-Friendly, with the Older People’s Strategy Co-ordinator and Older People’s Engagement Worker providing support through the process. The Community Council invited local residents to attend an Open Meeting in November 2016 following which representatives formed an Age-Friendly Steering group.</p>
1.12	<p>Information has been gathered through a workshop for stakeholders, questionnaires / consultation with local groups and survey at the annual carnival. A further Steering Group meeting is planned for October/November to review the information and identify the priorities for action.</p>
1.13	<p>Work in Leeswood and Pontblyddyn is being further supported through the Big Lottery funded Rural Wisdom Project which is a community development and shared learning project led by Volunteering Matters’ to explore the impact of community-based activities that are led by older people living in rural areas. The project is being delivered in locations in Scotland and Wales, with Leeswood &amp; Pontblyddyn and only one of them in wales being identified as the first two development areas. The funding brings additional support to Leeswood &amp; Pontblyddyn with the employment of a part-time Community Development co-ordinator for a period of 2 years until April 2019.</p>

1.14	The World Health Organisation has developed a range of resources to support the development of Age-Friendly Cities but these are by their very nature, overly complex for use by small rural communities with much fewer resources. The work with Leeswood & Pontblyddyn is enabling us to develop local skills, expertise and resources that will ultimately support other communities through the Age-Friendly process, not only in Flintshire, but through shared learning, to other parts of Wales and the UK.
1.15	<u>Update on : Falls Prevention</u> Falls prevention is a key issue in the improvement of health and wellbeing amongst older people. Falls are a major cause of death in older people and can have a significant impact on wellbeing through loss of confidence/independence.
1.16	North Wales Service Models to prevent falls at home, in hospital and in care homes focus on identifying those at highest risk of falling, carrying out a comprehensive assessment of individual risk factors (multifactorial risk assessment) and signposting/referral to a range of interventions to reduce identified risk factors.
1.17	A Flintshire Falls Co-ordinator employed by Betsi Cadwaladr Health Board leads on the implementation of the service model in Flintshire and has developed training in the use of the Falls Risk Assessment Tool (FRAT) for professionals who work with older people in the community and in care homes including domiciliary care staff, district nurses, and third sector partners.
1.18	North Wales Fire & Rescue Service (NWF&RS) fire crew have been trained to carry out Falls Risk Assessments using the FRAT during home fire safety checks. All NWF&RS FRAT referrals come through the Single Point of Access (SPOA) and processes are being developed towards ensuring that all FRAT referrals come through SPOA to remove duplication, streamline the service and enable effective reporting. Where an individual is identified as being at higher risk of falls, they are referred for the more detailed risk assessment in line with the service model. During 2016/17, 328 Flintshire residents were assessed by this service with a broad range of interventions identified to reduce individual risk factors identified.
1.19	The National Exercise Referral Scheme (NERS) Falls Programme is a 48 week, exercise programme specifically designed to help improve strength and balance to reduce the risk of falls. It is delivered by qualified exercise professionals at local Leisure Centres. Referrals are made to the programme through their GP, Practice Nurse or Physiotherapist. In Flintshire the Falls Programme runs in Holywell and Flint Leisure Centres and has been in operation since 2013, seeing 163 patients in that time. The scheme runs a 'Skilling Up' session (12–16 weeks) followed by a 'Maintaining Gains' session at each centre, with continuation sessions being available at each site. These sessions are well attended following steady growth from customers completing the 48 week programme. Referral rates have begun to increase with waiting lists in place at both sites (Flint 20 weeks, Holywell 10 weeks), and a bid for funding to extend the programme offering sessions at Deeside and Mold has been submitted to Betsi



	Cadwaladr University Health Boards.
1.20	A falls campaign launched in February 2017 by Public Health Wales and Ageing Well in Wales aims to raise awareness of the risks of falls and dispel the myth that falls are an inevitable part of ageing. A series of articles supporting the campaign were included in the 50+ Action Group's newsletter, providing advice on preventing falls, how to maintain strength and balance. With 2500 paper copies of this publication now being distributed across the county, it is becoming an increasingly well-known source of information for older people.
1.21	<u>Update on : Dementia Supportive Communities</u> Flintshire's Dementia Plan sets out what we will do to enable people living with dementia to live fulfilled lives in safe and supportive communities with appropriate, flexible support services to meet their changing needs. A Planning & Development Officer within Social Services continues to lead the implementation of the Dementia Plan.
1.22	Three communities in Flintshire (Flint, Buckley, Mold) have achieved Alzheimer's Society Dementia Friends Status and there are memory café's in 8 communities across Flintshire (Flint, Buckley, Mold, Holywell, Saltney, Connah's Quay, Sealand, Mostyn). Staff across the council in Social Services, Housing, Trading Standards and Human Resources have attended a Dementia Friends session and many Members have become Dementia Friends.
1.23	'A Friendly Face' peer support project launched in June 2017 seeks to identify volunteers with early onset dementia to provide support to those with a new diagnosis. The project is supported by North Wales Dementia Network (Bangor University), North Wales Memory Service and Carers Trust. A Bangor University research project 'Creative Conversations' project is taking place in 12 Care Homes in Flintshire. Working with renowned poet John Killick, the project will develop creative sessions with Care Home staff using media such as art, music, film to explore different ways to engage with people in care homes. The approach will encourage staff to become champions of change, enabling them to acquire new skills to have creative conversations in day to day life and creating a new culture within Care Homes.
1.24	<u>Update on : Opportunities for Learning &amp; Employment</u> Continued learning and employment (including volunteering) is important for older people to maintain personal and financial wellbeing and reduce the risk of loneliness and isolation in later life. There has been a reduction in community learning opportunities for older people, with much of the focus of employment/skills programmes being largely aimed at 16-25 year olds. Any opportunity to positively influence decision making relating to opportunities to learning and employment to ensure older people's needs are met is therefore sought.
1.25	Adult learning programmes delivered in the community by Coleg Cambria offer opportunities for improving literacy, numeracy and digital skills. In the last two years more than 300 people aged 50+ have attended courses

	including: improving literacy, numeracy, digital literacy, using a tablet computer, employability & personal development. The courses are run in a variety of community venues including libraries, community centres and schools. A range of volunteering opportunities are available with third sector organisations such as OWL Cymru, Age Connects and North East Wales Carers Information Service (NEWCIS).
1.26	Organisations are encouraged to promote volunteering opportunities through the Volunteering Wales website, Flintshire Local Voluntary Council (FLVC) provides support to organisations to develop volunteering policies and offers training for organisations/individuals. Since January 2017 more than 50 people aged 50+ have made enquiries around volunteering opportunities in Flintshire through the Volunteering Wales website. Learning and volunteering opportunities are widely promoted through events for older people, through the existing network of older people's groups and through the newsletter.
1.27	Legacy funding for the continuation of Communities First programmes provide opportunities to expand successful programmes beyond Communities First areas. Vocational training traditionally aimed at younger adults in areas such as construction, hospitality, retail etc. could provide opportunities for older adults to receive appropriate training, support to re-enter the workplace.
1.28	<u>Update on : Loneliness and Isolation</u> Loneliness and isolation is risk to health and wellbeing having been linked with poor mental health, high blood pressure and dementia. People who are lonely are more likely to visit their GP, have a higher incidence of falls and are more likely to have early admission to residential or nursing care.
1.29	In December 2015, an event was held in partnership with the Campaign to End Loneliness for key Stakeholders of older people's services in Flintshire. The event raised awareness of the risks of loneliness and isolation amongst older people, looked at what is being done elsewhere and considered initiatives that could be implemented locally.
1.30	Using tools developed by the Campaign to End Loneliness and with the support of Public Health Wales and FCC mapping, a 'heatmap' has been produced of rural areas of Flintshire that have higher numbers of people aged 65+ at potential risk of loneliness.
1.31	Working with Age Connects, FLVC, Public Health Wales, OWL Cymru and North Wales Energy Advice Centre, this heatmap along with other background information was gathered and considered, leading to the selection of rural north Flintshire (Gronant, Mostyn, Penyffordd) as a first area to develop and test some targeted work.
1.32	Invites were sent to over 2000 households in Rural North Flintshire, offering the opportunity for people aged 50+ to attend a 'Creating Connections' event in Mostyn or Gronant in July 2017. The aim of the events being: <ul style="list-style-type: none"> <li>• To find out whether people are lonely and why</li> <li>• To find out what help/support is needed to stay connected</li> <li>• To share what we know is going on in the community and find out</li> </ul>

	<p>about other groups/activities</p> <ul style="list-style-type: none"> <li>• To gather people's willingness to volunteer (to support others, help run a group/activity etc.)</li> <li>• Social occasion to encourage people to create connections</li> </ul>
1.33	<p>35 people attended the sessions /completed the questionnaire. Information was gathered about activities in the community and it was established that people find out about activities mostly via friends, neighbours, family, and in general people felt being part of the community is important to them. Additional opportunities are being considered to further engage with the community. In the meantime learning will be shared with the local community councils who have been supportive of this early work and a leaflet will be produced of local activity, contacts and useful information for the Mostyn &amp; Gronant areas. Support is available through FLVC to assist the Community Councils to add information about local activity to their websites.</p>
1.34	<p>Age Connects submitted a funding application to employ a part time development worker to support this work and extend Age Connects services in Rural North Flintshire. The application was approved on 19<sup>th</sup> October 2017 bringing additional resource to work with the community in relation to points raised to date.</p>
1.35	<p><u>50+ Engagement Worker role and the 50+ Action Group</u>  Flintshire County Council currently holds a three year contract until March 2020 with an option to extend for a further 2 years, with Flintshire Online Watch Link Association (formerly Neighbourhood Watch) to employ an Engagement Worker. The post holder actively engages with more than 50 Older People's groups across Flintshire in order to identify and facilitate opportunities for their contribution to the planning, development and evaluation of services. The Engagement Worker (EW) also supports the network of 50+ Forums and Groups by providing information on development, sustainability, funding sources, consultations, activities, and training opportunities. The EW provides advice, support to the 50+ Action Group to raise the profile of the group amongst older people through the production and distribution of the newsletter, and planning meetings and events such as The International Day for Older People Celebration. This annual event, organised in recent years by the 50+ Action Group with the EW support continues to be a popular day with more than 150 older people attending this year. Of note was the increased number of care home residents who attended this year and continued supported of council Member attendance and participation in the activities.</p>
1.36	<p>Key areas of work for the Engagement Worker include:</p> <ul style="list-style-type: none"> <li>• Engaging with older people in communities across Flintshire to inform the development of Age-Friendly communities.</li> <li>• Ensuring older people's voices are heard for example to inform the WG refresh of the Strategy, Parliamentary Review into Health and Social Care, and the care and support needs section within the Population Needs Assessment developed in line with requirements within the Social Care and Wellbeing (Wales) Act.</li> <li>• Raising awareness of dementia across the county through the delivery of Dementia Friends sessions to a variety of groups (more</li> </ul>

	<p>than 200 Dementia Friends trained to date)</p> <ul style="list-style-type: none"> <li>• Support for the 50+ Action Group in their role of raising issues relating to matters affecting older people, including the production/distribution of their increasingly popular quarterly newsletter.</li> </ul>
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<b>2.00</b>	<b>RESOURCE IMPLICATIONS</b>
2.01	None as a result of this report. Actions that are developed within the Ageing Well in Flintshire plan will be considered within the context of financial and wider resource implications.

<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	The development of Age-Friendly Communities is a process of consultation, bringing local people together to decide the priorities that will support people as they age.
3.02	A range of consultation opportunities have been used in the early development of Age-Friendly Communities in Leeswood and Pontblyddyn to gather the views of people of all ages within the community e.g. community open meetings, questionnaires/meetings with local groups, survey of local residents through the Annual Carnival.

<b>4.00</b>	<b>RISK MANAGEMENT</b>
4.01	<p>The Ageing Well in Flintshire plan aims to improve people’s wellbeing as they age. It follows therefore, that its implementation will have a positive impact on individuals and communities across their life course including for people with protected characteristics. Any developments arising from implementation of the plan will consider the possible impact on people with protected characteristics, with attention given to disadvantaged groups to ensure equality of access, and services are sensitive and appropriate to particular needs.</p> <p>A number of emerging areas for action within the Ageing Well plan will address some of the causes and consequences of poverty in older age. Any environmental impact that could result from developments proposed within the plan will be considered.</p>

<b>5.00</b>	<b>APPENDICES</b>
5.01	<b>None</b>

<b>6.00</b>	<b>LIST OF ACCESSIBLE BACKGROUND DOCUMENTS</b>
6.01	<p data-bbox="320 232 1007 300"><a href="#"><u>Ageing Well in Flintshire Plan Summary</u></a> <a href="#"><u>Ageing Well in Flintshire Plan – One Year On</u></a></p> <p data-bbox="320 338 1299 450"><b>Contact Officer:</b> Helen Jones, Older People’s Strategy Co-ordinator <b>Telephone:</b> 01352 701429 <b>E-mail:</b> helen.jones@flintshire.gov.uk</p>

<b>7.00</b>	<b>GLOSSARY OF TERMS</b>
7.01	<p data-bbox="320 629 1390 882"><b>(1) Older People’s Commissioner:</b> The Older People’s Commissioner for Wales is an independent voice and champion for older people across Wales, standing up and speaking out on their behalf. The Commissioner works to ensure that those who are vulnerable and at risk are kept safe and ensures that all older people have a voice that is heard, that they have choice and control, that they don’t feel isolated or discriminated against and that they receive the support and services they need.</p> <p data-bbox="320 920 1390 1025"><b>(2) Single Point of Access (SPOA):</b> A new single point of contact for adults who wish to access advice, assessment and co-ordinated community health and social care services.</p> <p data-bbox="320 1064 1390 1249"><b>(3) Social Services and Well-being (Wales) Act 2014:</b> The Act will set out the core legal framework for social services and social care, reinforcing people’s rights to information and services and supporting the delivery of our services in an integrated way to ensure that social services and social care are sustainable.</p> <p data-bbox="320 1288 1390 1473"><b>(4) Wellbeing of Future Generations (Wales) Act 2015:</b> The Well-being of Future Generations Act requires public bodies in Wales to think about the long-term impact of their decisions, to work better with people, communities and each other, and to prevent persistent problems such as poverty, health inequalities and climate change.</p>

Mae'r dudalen hon yn wag yn bwrpasol

# Eitem ar gyfer y Rhaglen 5



## SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

<b>Date of Meeting</b>	Thursday, 16 November 2017
<b>Report Subject</b>	Safeguarding Adults and Children
<b>Cabinet Member</b>	Cabinet Member for Social Services
<b>Report Author</b>	Chief Officer (Social Services)
<b>Type of Report</b>	Strategic

### EXECUTIVE SUMMARY

To provide members with information in relation to the joint Adults and Children's Safeguarding provision within the county boundaries

In line with the Council's strategy for developing a systematic Performance Management Framework, Social Services routinely collate safeguarding activity for all aspects of safeguarding. This report is to inform Members of key statistical and performance related information about children and adults at risk for whom the Authority has significant safeguarding responsibilities.

This report is also to highlight the variety of work covered by the Safeguarding Unit and the activity it undertakes.

### RECOMMENDATIONS

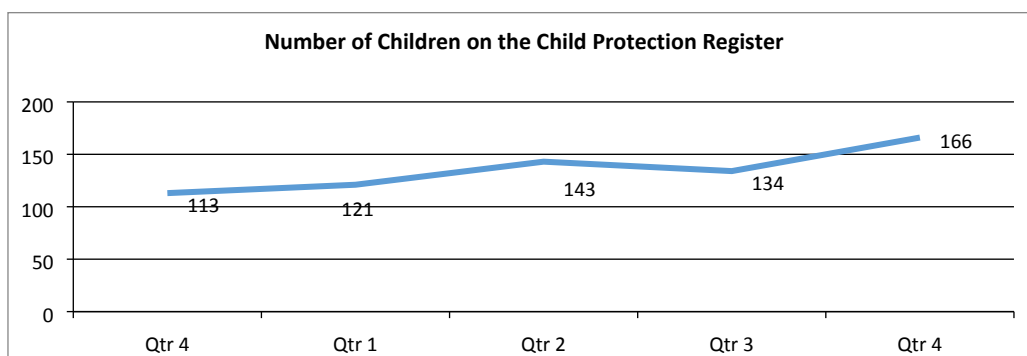
1	That Members accept this report as relevant information in relation to the Flintshire Safeguarding Unit for the period 1 <sup>st</sup> April 2016 to 31 <sup>st</sup> March 2017
2	That Members note additional data available from 1 <sup>st</sup> April 2017 to 31 <sup>st</sup> October 2017 for the Safeguarding Unit
3	That members take due regard to the increase in activity across all parts of the Safeguarding Unit

## REPORT DETAILS

1.00	<b>EXPLAINING THE SAFEGUARDING UNIT REPORT APRIL 2016 – MARCH 2017</b>
1.01	<b>BACKGROUND</b>
1.02	<p>The Flintshire Safeguarding Unit has been an amalgamated team since early 2016. The post of Safeguarding Unit Manager was created last year to oversee all aspects of the unit which compromise:</p> <ul style="list-style-type: none"> <li>• Child Protection</li> <li>• Adult Protection</li> <li>• Adults at Risk</li> <li>• Deprivation of Liberty Safeguards (DOLS)</li> <li>• Looked After Children (LAC)</li> </ul>
1.03	<p>The Safeguarding Unit Manager reports directly to the Senior Manager Safeguarding and Commissioning. The full establishment of the team is 21 people. The Unit is based in Flint and has close working relationships with both Adults and Children’s Social Services as well as with other key partner agencies both locally and regionally.</p>
1.04	<p><b><u>Children’s Safeguarding – Child Protection Register</u></b>  The purpose of the Child Protection Register (CPR) is to keep a confidential list of all children in the local area who have been identified as being at risk of significant harm. The register:</p> <ul style="list-style-type: none"> <li>• Allows authorised individuals in social work, education, health, police and other partner agencies to check if a child they are working with is known to be at risk</li> <li>• Allows Children’s Safeguarding Managers to ensure that the child protection plans are formally reviewed in accordance with the All Wales Child Protection Procedures 2008</li> </ul>
1.05	<p><b><u>Numbers on the Register</u></b>  The numbers on the register naturally fluctuate as either cases have progressed and the risk reduced and the child therefore removed from the register, or the risk has increased and the child has been taken into care. The Safeguarding Unit have no control over the number of referrals coming through First Contact nor do they have any influence over cases that are brought to conference.</p> <p>As was reported last year, there has been a steady increase in line with national fluctuations. However we are now showing a stabilisation at this trend as cases move towards care and support plans on a voluntary basis, close completely due to a reduction in risk or at the other end of the risk spectrum, move into looked after children processes.</p> <p>By the end of March 2017 there were <b>166</b> children on the register. Current</p>



figures for the end of October 2017 are **138** Flintshire Children on the register, 8 of whom are unborn children. There are 17 temporary registrations making a total of **155** children on the register at the present time.



We are now experiencing a downward trend in numbers being added to the register, although the total numbers on the register remain historically high at 155.

1.06

### **Categories of Risk**

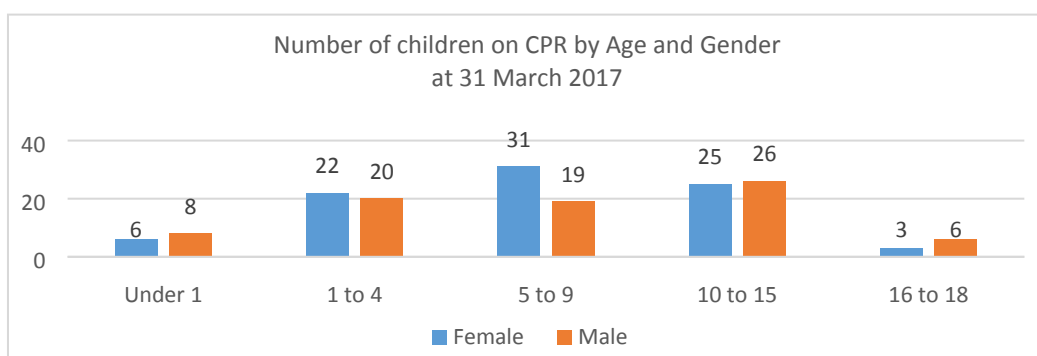
The current breakdown of 155 children shows the highest categories for physical and emotional abuse, or emotional abuse alone. Such categories are usually linked to the increase in reported incidents of Domestic Abuse. The next highest category is Neglect. Our lowest number is risk of Sexual Harm showing only 4 at the present time with another 7 combined with either Emotional Abuse or Neglect.

The majority of cases in Flintshire were previously neglect, while emotional abuse is now more prevalent. However, emotional abuse is considered to be implicit in all types of abuse, and therefore the emotional abuse category will only be used where there is no other abuse indicated. There are currently 35 children registered for emotional abuse only.

1.07

### **Age and Gender**

For the period April 2016 – March 2017 the majority of children are registered between the ages of 5 and 15 with the lowest number being in the younger age range and the higher teenage range. Flintshire continue to register under multiple categories in line with guidance, allowing us to reflect the true risk.



1.08

**Length of Time on the Register**

Children on the register are reviewed in line with the All Wales Child Protection Procedures 2008 – at 3 months and then every 6 months.

Children on the Register reaching their third review are automatically reviewed under the Court and Public Law Outline and are subject to a legal advice meeting to identify whether cases need to move into proceedings.

The Children’s Safeguarding Managers undertake regular reviews of cases that have been on the child protection register for twelve months or more, and report the findings to Senior Managers. This process provides an additional layer of oversight to ensure children are not on the register longer than necessary. On 31<sup>st</sup> October there were 6 Flintshire families who had been on the register for over 12 months, the longest being 18 months. This case was rightly challenged by the Chair in a case conference in August 2017, moved into a Legal Advice Meeting and then into PLO processes where the family remain, a good example of the effectiveness of the Safeguarding Managers as chairs.

1.09

**Number of Child Protection Conferences Held**

The breakdown for the number of conferences held in the period is given below. Two safeguarding managers chair up to 8 conferences per week. Initial case conferences have to be convened within 15 working days of the decision to hold a case conference. Reviews have to be held within 3 months of the initial meetings and every 6 months thereafter.

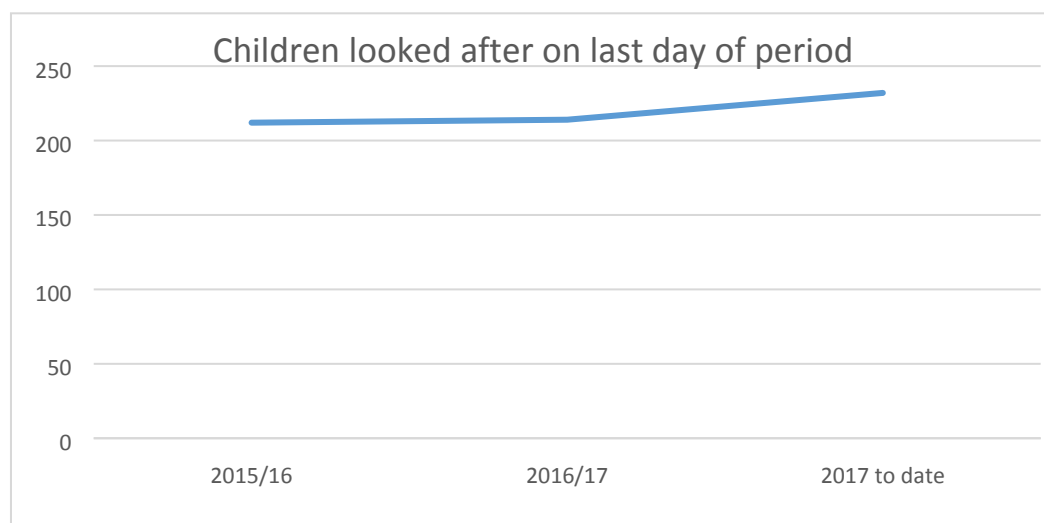
In Flintshire, from April 2016 – March 2017, 86.3% of initial child protection conferences and 99.2% of reviews were carried out within the statutory timescales. A 30% increase in requests for initial conferences during the year impacted on the ability of the Safeguarding managers to schedule conferences with timescales.



Current figures for Q4 are showing initial conferences 98% in timescales and reviews 100% in timescales.

	<p>It is occasionally necessary to reschedule conferences, for reasons outside of the control of the Safeguarding Manager. All narrative is collated to offer feedback to Quality and Performance frameworks. Late conferences can be due to a number of factors such as in the best interests of the child or family, family non-cooperation or lateness of essential reports. The final decision rests with the Chair and any conferences that have to go outside timescales are agreed with the Service Manager for Safeguarding and Children's Services. In the interim, Children's Services ensure immediate safeguarding issues are managed with partner agencies.</p>
1.10	<p><b><u>Pre-birth Conferences</u></b></p> <p>There has recently been an increase in case conferences for unborn children. These increases cannot be quantified. Flintshire arrange conferences for unborn children in line with All Wales Child Protection Procedures guidance, i.e. between 24 – 32 weeks gestation, whilst they undertake assessments. This gives the Social Worker a timescale to work towards rather than bringing the mother into conference late into her pregnancy. There are currently 8 unborn children on the Child Protection Register. The Regional Safeguarding Children's Board has recently launched a Multi-Agency Pre-Birth Pathway document to better identify those babies most at risk and promote more effective sharing of information between agencies. It promotes early referrals into Children's Services so that agencies can work together to safeguard the unborn child where necessary.</p>
1.11	<p><b><u>Looked After Children - Numbers of Looked After Children</u></b></p> <p>Despite increases in the numbers on the Child Protection Register the number of Looked After Children in Flintshire has remained steady only showing slight increases over the past 12 – 18 months. At the end of October 2017 there were 231 children looked after by the Local Authority.</p> <p>Between 1<sup>st</sup> April 2016 and 31<sup>st</sup> March 2017 59 Children started to be Looked After, 75 Children moved placement and 68 Children have left care. Since April 2017, 52 children have come into care, 55 have moved placement and 34 children have left care.</p> <p>Children can leave care for a number of reasons, either going home to their families, becoming adopted or reaching the age of 18 where they no longer need to be reviewed under looked after procedures.</p> <p>Children can receive support and services up to the age of 19 from transition services. Young people are also supported through Pathway Plans up until they are 24 should they need this input.</p> <p>There are a number of reasons why a child may move placements and they are not always negative reasons. On occasions children may have their complex needs met at a different establishment or within a different family. IROs are consulted if Care Plans are to change and they are also expected to comment on final Care Plans before they are presented to a Court.</p>

If a placement breaks down, a Disruption meeting is convened chaired by an internal but independent chair. The meeting will look at the circumstances that led up to the placement breakdown to determine whether any lessons can be learned.



Current guidance indicates that children should have one plan. Both the Children’s Safeguarding Managers and the Independent Reviewing Officers (IROs) communicate well within the unit when cases cross over from CP to LAC.

IROs attend National All Wales meetings to keep abreast of current trends and legislation. They are also represented on the Flintshire Children’s Forum where issues pertinent to LAC are discussed along with responsibilities for Corporate Parents.

1.12

**Deprivation of Liberty Safeguarding (DOLS)**

The Safeguarding Unit also manages Flintshire’s application of the Deprivation of Liberty Safeguards (DOLS). The Safeguards were introduced in April 2009 to provide legal protection for vulnerable people who are in care homes or hospital and who lack the mental capacity to consent to be in the care setting.

Deprivations of Liberty in Flintshire care homes are assessed by a Best Interests Assessor (BIA), with a mental health and mental capacity assessment carried out by a doctor who is qualified under Section 12 of the Mental Health Act 1983.

In March, 2014 the Supreme Court gave a ruling which greatly widened the scope of Deprivation of Liberty Safeguards. The new ruling means that anyone in a care home is being deprived of their liberty if they:

- lack mental capacity to agree to live in the care home and
- are under continuous supervision and control and
- would be prevented from leaving the care home if they were to try to do so

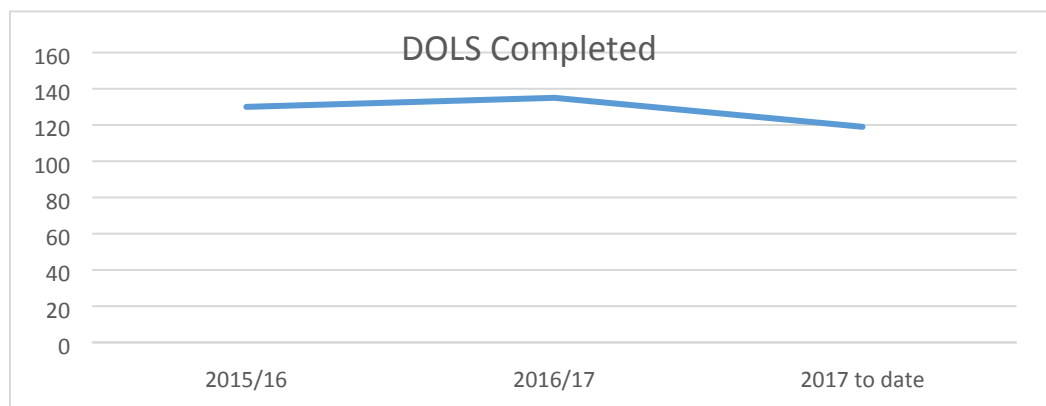
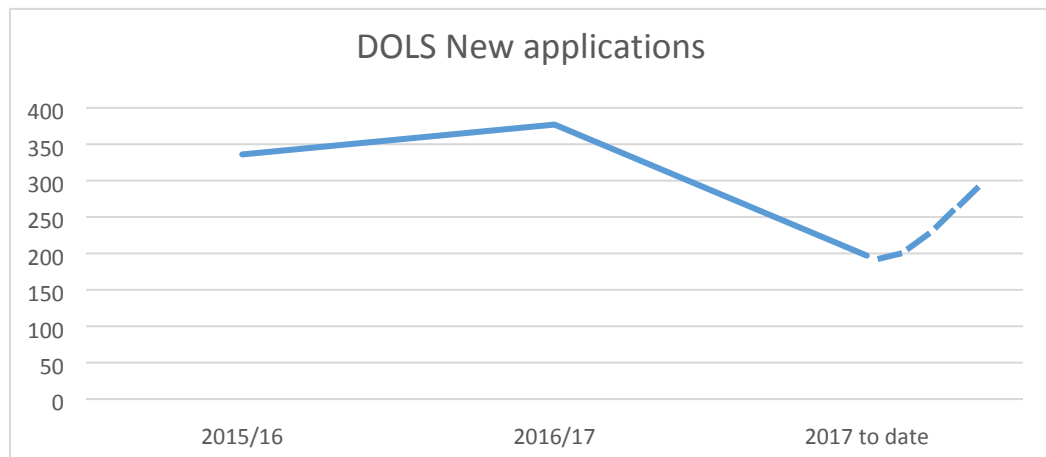
1.13

Flintshire County Council have a dedicated DOLS team which comprises

two BIAs and one Senior Practitioner. Due to the substantial increase in applications following the Cheshire West ruling, much of the past 18 months has been spent managing the peak of applications that came in 2015/16. .

In 2013 – 2014, 13 applications were received. In 2014 – 2015, 255 applications were received. The chart below shows that applications for the period in review, April 2016 – March 2017 were 377. Since April 2017 we have received 204 applications.

Although the chart below shows a decrease in applications it should be noted that this is over half a year to date and current figures indicate we may exceed the figure for last year.

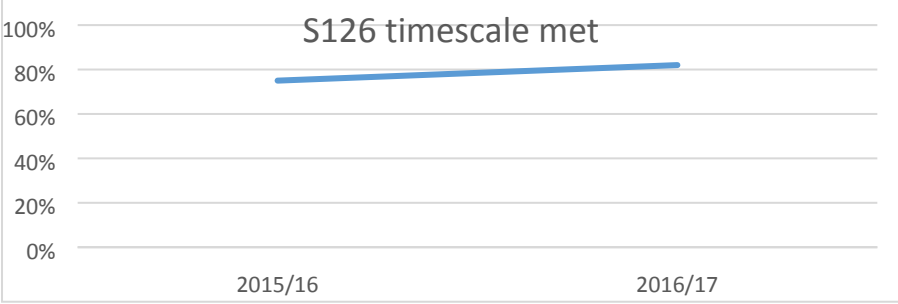


Current guidance available nationally indicates that it can take approximately 12 hours to complete a DOLS assessment from point of allocation to authorisation by the Supervisory Body. The Supervisory Body is the Local Authority and is represented by a nominated individual within the Safeguarding Unit currently an Adult Safeguarding Manager.

The BIAs have to undertake assessments on individuals resident or ordinarily resident within Flintshire. This means some of their work takes them out of county, visiting and assessing individuals in other counties, for whom Flintshire has responsibility.

1.14 The DOLS team make every effort to review cases due to reach the end of their authorisation period in order to keep legal and medical costs down. At

	<p>the end of October 2017 there were 40 authorisations due to expire. These will need to be prioritised. 121 assessments have been completed since April 2017.</p> <p>Nationally all Local Authorities are struggling to keep up the demands for DOLS assessments. Three of the North Wales Local Authorities have much higher waiting lists than Flintshire.</p> <p>The DOLS team are currently working with Legal Services to devise guidance to support Adult Locality Teams processing Appeals against Deprivation of Liberty Safeguards which are heard in the Court of Protection. These appear to be on the increase and will add to already stretched resources within Social Services.</p>
1.15	<p><b><u>Adult Safeguarding and Adults at Risk</u></b></p> <p>The Adult Safeguarding team within the Safeguarding Unit has a duty to ensure there are effective arrangements in place to identify adult abuse and respond accordingly. Since the implementation of the Social Services and Well-Being Act (Wales) 2014 (SSWBA) in April 2016, adult safeguarding has been in transition. The new act requires Safeguarding Leads to screen all reports of adults at risk and make enquiries under s126 SSWBA to determine if the individual is at risk of abuse. This determination has to be made within 7 days of the report being received.</p>
1.16	<p>All Adult Safeguarding reports are received by the First Contact team based at Preswylfa. They are then input onto the client information system (PARIS) and passed to the Safeguarding Team to process and screen. The adult safeguarding lead then determines who is to take the lead in making enquiries or makes a decision to convene a strategy meeting to discuss the alleged abuse.</p>
1.17	<p>The chart below shows that the s126 timescale has been met in over 80% of cases and is continuing on an upward trajectory. Reasons for the timescale not being met are often when safeguarding leads are waiting for partner agency information to come to the unit, particularly the outcome of police investigations.</p> <p>North Wales Police moved towards a Central Referral Unit in the Summer to bring consistency of decision making across the region, however, both Children and Adult Services have had difficulties making contact with Police through this Unit and obtaining relevant information in a timely manner. This has been flagged on a number of occasions.</p>

	 <table border="1"> <caption>S126 timescale met</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>75%</td> </tr> <tr> <td>2016/17</td> <td>85%</td> </tr> </tbody> </table>	Year	Percentage	2015/16	75%	2016/17	85%
Year	Percentage						
2015/16	75%						
2016/17	85%						
1.18	<p><b><u>Adult Safeguarding Referrals</u></b></p> <p>From 1<sup>st</sup> April 2016 – 31<sup>st</sup> March 2017, 440 safeguarding reports were received by the Safeguarding Unit. 84% were deemed appropriate referrals of these, 56% were determined not to have met the threshold for adult safeguarding processes to be applied.</p> <p>From 1<sup>st</sup> April 2017 – 31<sup>st</sup> October 2017, 317 safeguarding reports have been received which suggests the Safeguarding Unit may process a higher number of referrals than last year. Only 65% were deemed appropriate and 43% did not meet the safeguarding threshold.</p>						
1.19	<p>The First Contact team in Flintshire does not screen any referral made on an Adult Safeguarding Report. They are immediately passed to the Safeguarding Unit to determine next steps. The percentage of inappropriate referrals and those that do not meet the threshold still take time to process alongside those that need to go straight to a strategy meeting. There have been discussions about how we as a Local Authority can better manage the flow of Adult Safeguarding referrals with limited resources. It is an issue being experienced locally and regionally.</p> <p>Physical and Emotional abuse are the main categories with cases of financial abuse on the increase.</p>						
1.20	<p>During the period 1<sup>st</sup> April 2016 – 31<sup>st</sup> March 2017, 129 safeguarding reports were closed and 122 strategy meetings were held. The majority of cases were non-criminal and also proven or admitted. The majority of referrals come from provider agencies, care homes or hospitals.</p> <p>Since April 2017 there have been 122 safeguarding reports closed and 119 strategy meetings held already. Again the majority of cases are non-criminal and proven with the majority of referrals coming from provider agencies.</p> <p>National data will not be available until later on in the year but internal data indicates that the categories of abuse have remained fairly consistent with previous years.</p>						
1.21	<p><b><u>Developmental Work within Adult Safeguarding</u></b></p>						

	<p>In conjunction with Wrexham CBC, Flintshire Adult Safeguarding Managers have been the lead agencies in developing a new Adult Safeguarding referral form to reflect the changes brought about by the SSWBA. This form was launched several months ago following ratification by the Regional Adult Safeguarding Board and is now in use across the region. The form is designed to place more duties on the referrer to gain information about the person they are referring, including what immediate safeguards have been put in place, consent for the referral if the individual has capacity and the views and wishes of that individual. All Adult Safeguarding teams still await detailed guidance from Welsh Government to replace the All Wales Adult Protection (Interim) Procedures which have, in the main, been superseded by the SSWBA.</p>
1.22	<p>A rewrite of the All Wales Adult Protection (Interim) procedures has been agreed and will be conducted by Cardiff &amp; the Vale. Local Authorities have been informed that this work is likely to take between 6 and 9 months. Until such time as this is delivered, Flintshire has been working closely with Wrexham Adult Social Care and Safeguarding teams to develop consistent practice as far as possible. Developments are passed through the Regional Adult Safeguarding Policies and Procedures sub-group.</p>
1.23	<p><b><u>Key Roles and Responsibilities Across the Safeguarding Unit Portfolio</u></b></p> <p>As well as core roles as detailed above, all safeguarding managers within the unit have other responsibilities. They work in collaboration with one another to ensure adults and children are safeguarded holistically. Some of their key roles are:</p> <ul style="list-style-type: none"> <li>• To provide safeguarding representation at Adult and Children’s Policy and Procedures groups which are sub-groups of the Regional Safeguarding Boards</li> <li>• To deliver training on Child Protection, Adult Protection, Mental Health and DOLs</li> <li>• To attend or chair meetings convened under Part 4 AWCPP 2008 and Professional Concerns guidance, to consider allegations made against professionals</li> <li>• To provide representation on MARAC panels for both adults and children</li> <li>• To provide representation on the CSE panel to consider themes and trends for Child Sexual Exploitation in Flintshire</li> <li>• To act as Chair under the Prevent agenda providing a link for North Wales Police in managing individuals at risk of radicalisation</li> <li>• To support key agendas across Adults and Children’s Services such as Quality Circle, Joint Interagency Monitoring Panel (JIMP), Regional Safeguarding Board Delivery Groups, Quality and Assurance Groups, Children’s Forum, Audit groups, CSE Panel</li> <li>• To undertake adult safeguarding investigations in conjunction with</li> </ul>



	<p>partner agencies</p> <ul style="list-style-type: none"> <li>To provide a point of contact and consultation for key stakeholders, partner agencies and other professionals on all aspects of safeguarding</li> </ul>
1.24	<p><b><u>Corporate Safeguarding</u></b></p> <p>The Corporate Safeguarding Panel was established in December 2015 in response to a Wales Audit Office (WAO) report 'Review of Corporate Safeguarding Arrangements in Welsh Councils' (July 2015)</p> <p>The Council's responsibilities for safeguarding are set out in legislation including the SSWBA 2014 which creates a duty on council employees, elected members and relevant partners to report any actual or suspected incidents of abuse or harm.</p> <p>The Corporate Safeguarding Panel was set up to ensure the Council provides a framework for all council services to safeguard and protect vulnerable adults and children.</p> <p>Safeguarding is included as a priority under 'Supportive Council' in the Council Plan 2017-2023. The Panel is well attended and supported by two Chief Officers and elected members. Each portfolio has an identified safeguarding lead.</p>
1.25	<p>The Corporate Safeguarding Panel has recently published the first in a series of News bulletins designed to keep all Flintshire County Council employees and elected member up to date with safeguarding news. The links can be found below.</p> <p><a href="http://fcc_systems_01/FCC_News/Attachment/Display/395">http://fcc_systems_01/FCC_News/Attachment/Display/395</a></p> <p><a href="http://fcc_systems_01/FCC_News/Attachment/Display/394">http://fcc_systems_01/FCC_News/Attachment/Display/394</a></p> <p>Flintshire Internal Audit have recently completed an audit of Corporate Safeguarding 2016/17 indicated a numbers of areas considered to be managed well and suggesting some areas for further improvement. This report is being considered at the present time.</p>
1.26	<p><b><u>Safeguarding Week 13<sup>th</sup> – 17<sup>th</sup> November</u></b></p> <p>Local authorities across Wales will be raising public and employees' awareness of safeguarding to promote the role of 'everyone' in safeguarding vulnerable adults and children. The support and interventions available in in North Wales will also be highlighted during the week and will be published on the Regional Safeguarding Board website.</p>

<b>2.00</b>	<b>RESOURCE IMPLICATIONS</b>
2.01	There are no financial implications arising from this report.

<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	N/A

<b>4.00</b>	<b>RISK MANAGEMENT</b>
4.01	N/A

<b>5.00</b>	<b>APPENDICES</b>
5.01	None

<b>6.00</b>	<b>LIST OF ACCESSIBLE BACKGROUND DOCUMENTS</b>
6.01	<p><b>Contact Officer:</b> Jayne Belton – Safeguarding Unit Service Manager  <b>Telephone:</b> 01352 702600  <b>E-mail:</b> <a href="mailto:jayne.belton@flintshire.gov.uk">jayne.belton@flintshire.gov.uk</a></p>

<b>7.00</b>	<b>GLOSSARY OF TERMS</b>
7.01	<p><b>(1) Looked After Children:</b> Looked after children are children and young people who are in public care and looked after by the state. This includes those who are subject to a care order or temporarily classed as looked after on a planned basis for short breaks or respite care. The term is also used to describe ‘accommodated’ children and young people who are looked after on a voluntary basis at the request of, or by agreement with, their parents.</p> <p><b>(2) MARAC Process:</b> (Multi Agency Risk Assessment Conference) is a meeting where information is shared on the highest risk domestic abuse cases between representatives of local police, health, child protection, housing practitioners, Independent Domestic Violence Advisors (IDVAs) and other specialists from the statutory and voluntary sectors. A victim/survivor should be referred to the relevant MARAC if they are an adult (16+) who resides in the county and is at high risk of domestic violence from their adult (16+) partner, ex-partner or family member, regardless of gender or sexuality.</p> <p><b>(3) All Wales Child Protection Procedures 2008:</b> All Wales Child Protection Procedures, implemented on April 1st 2008, help safeguard children and promote their welfare. The All Wales Child Protection Procedures 2008 replace earlier jurisdiction. The procedures combine the shared knowledge and experiences of Wales’ 22 Local Safeguarding Children Boards (LSCBs) and reflect the changes required as a result of high-profile child protection reports like the Laming Report.</p> <p>They address a wide range of safeguarding issues, including new mediums</p>

in which abuse can occur, such as the internet, and incorporate learning from research and practice from other parts of the world.

**(4) Corporate Parenting:** The Council has a duty to act as a good parent to children and young people in its care and those young people in the process of leaving care. The Council wants these children to have the best possible outcomes. Clear strategic and political leadership is crucial in ensuring that Looked After Children and the Corporate Parenting agenda is given the appropriate profile and priority.

**(5) Child Sexual Exploitation (CSE):** Flintshire County Council's Children's Services and its partner agencies employ the CSE Panel as the mechanism to improve outcomes for children and young people in cases of known or suspected child sexual exploitation.

The CSE Panel has three primary roles:

- To ensure that cases of suspected or actual child sexual exploitation are well-managed and co-ordinated and that all possible action has been taken to protect the victims.
- To ensure that all cases are considered by a single group who are then able to identify any links between individual cases.
- To ensure that intelligence relating to patterns of child sexual exploitation in the area can be identified and action taken where necessary. This will include the sharing of intelligence in relation to suspect groups of victims, perpetrators, vulnerable locations etc.

The primary role of the CSE Panel is to provide oversight of cases. The CSE Panel does not replace any existing systems or procedures for the investigation of child protection concerns or individual care planning. In many respects, the CSE Panel will function in the same way as the existing MARAC process.

**(6) JIMP:** Joint Inter-Agency Monitoring Panel – made up of two distinctive roles; Professionals JIMP & Provider JIMP. The JIMP is made from key stakeholders to discuss / evaluate / mitigate and monitor concern(s) and risk(s) in relation to Escalating Concerns in Commissioned Adult Services.

**(7) Public Law Outline:** (Also known as PLO) sets out the duties local authorities have when thinking about taking a case to court to ask for a Care Order to take a child into care, or for a Supervision Order to be made. Under the Public Law Outline (2014) and the Children and Families Act (2014) guidance states that care and supervision proceedings should be completed within 26 weeks. The Public Law Outline sets out, amongst other duties, that the local Authority must ensure it identifies concerns that it has about a child early and where possible provides support for the family to address those concerns.

**(8) SSWBA:** Social Services and Wellbeing (Wales) Act 2014 - The Social Services and Well-being (Wales) Act came into force on 6 April 2016.

The Act provides the legal framework for improving the well-being of people who need care and support, and carers who need support, and for

transforming social services in Wales

**(9) DoLS:** Deprivation of liberty Safeguards - The Deprivation of Liberty Safeguards are an amendment to the Mental Capacity Act 2005. They apply in England and Wales only. The Mental Capacity Act allows restraint and restrictions to be used – but only if they are in a person's best interests. Extra safeguards are needed if the restrictions and restraint used will deprive a person of their liberty. These are called the Deprivation of Liberty Safeguards. The Deprivation of Liberty Safeguards can only be used if the person will be deprived of their liberty in a care home or hospital. In other settings the Court of Protection can authorise a deprivation of liberty.

# Eitem ar gyfer y Rhaglen 6



## SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

<b>Date of Meeting</b>	Tuesday, 21 <sup>st</sup> November 2017
<b>Report Subject</b>	Free Childcare Offer
<b>Cabinet Member</b>	Cabinet Member for Social Services Cabinet Member for Education
<b>Report Author</b>	Chief Officer (Social Services) Chief Officer (Education and Youth)
<b>Type of Report</b>	Operational

### EXECUTIVE SUMMARY

This report provides an update on the free Childcare offer and seeks agreement from members to extend the offer to other areas of Flintshire.

The aim of the 30 Hour Childcare Offer is to mitigate against the effects of poverty on outcomes for children and reduce inequalities. The provision of high-quality early education and childcare is central to the Welsh Government's 'Building a Brighter Future', the 10 Year Plan which sets out the Government's commitment to improve the life chances and outcomes of all children in Wales.

In the autumn of 2016 the Cabinet Secretary for Communities and Children sought bids from all 22 Local Authorities to become early adopters of a pilot funded child care scheme. Flintshire's bid to become an early implementer and to pilot the scheme was successful and was selected as one of seven authorities across Wales.

The offer is currently being piloted in three specific areas within Flintshire. We are working with Welsh Government to develop local models for the further full national roll out of the funded childcare offer.

The Childcare Offer undertakes, by the end of the current Welsh Assembly in 2021 to provide working parents with 30 hours of government-funded childcare and early education for 3 and 4 year olds for 48 weeks of the year. This includes 9 weeks of up to 30 hours funded childcare within the school holiday period, with the aim of supporting families with quality, flexible and affordable care. It will also support economic regeneration and reduce pressures on family income and help parents to participate in work reducing a family's risk of poverty.

The Offer also supports the wellbeing of children through positive and rich childhood experiences.

The development and delivery of the Offer is a joint partnership between Early Years

and Family Support (Social Services) and Early Entitlement (Education and Youth).

The first children took up the offer on 4 September 2017, with 215 applications having been received. Flintshire have been successful in automating the application process enabling parents to register on line and self-select registered childcare providers from the registered 134 providers.

The original figure of 441 children will be increased to 748 children, is subject for approval by cabinet.

## RECOMMENDATIONS

1	Members to consider the progress made with the implementation of the Childcare offer and the proposed extension of the pilot to all areas within Flintshire.
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## REPORT DETAILS

<b>1.00</b>	<b>THE CHILDCARE OFFER FOR WALES</b>
1.01	The Childcare offer will, by the end of the current Welsh Assembly in 2021, aim to provide working parents with 30 hours of government-funded childcare and early education for 3 and 4 year olds for 48 weeks of the year. This includes 9 weeks within the school holiday periods.
1.02	<p>The funded childcare offer will combine the successful Foundation Phase (Early Entitlement) provision during term times with additional childcare. During the weeks of the year when Early Entitlement is not provided, qualifying children can receive up to 30 hours of childcare, supporting working families with the costs of holiday care.</p> <p><b>Example:</b> Child's date of birth: 21 December 2014 – they will be 3 on 21 December 2017. This entitles the child to attend Foundation Phase education for a minimum of 10 hours per week, from the term after their 3<sup>rd</sup> birthday (January 2018 – July 2018).</p> <p>Providing the child's parent is a 'working parent' and satisfies the eligibility criteria the child can also receive up to a further 20 hours childcare during the term time, making a total of 30hrs. This may be at the same childcare setting or an alternative arrangement with up to 3 registered childcare settings. Settings have to be registered with the Care and Social Services Inspectorate Wales (CSSIW).</p>
1.03	The Welsh Government want the offer to be as clear and easy to access as possible, for parents and childcare providers. Flintshire has developed

	a simple electronic application form, similar to the school admissions process. The form automatically checks whether parents meet the eligibility criteria and whether they live in one of the pilot areas.
1.04	The scheme allows parents to choose the provider that best suit their circumstances subject to availability of places. Since May 2017, there have been several workshops with providers and childcare organisations to inform them of the offer and how it will be developed in Flintshire.
1.05	The Welsh Government are monitoring the availability and accessibility of childcare in different parts of Wales and seeing if it matches what parents need. They will reviewing the nature of childcare issues and barriers facing parents and providers and what can be done to overcome them. One of the issues that Flintshire has identified it will test through the pilot is working with Cheshire concerning cross-border take up.
1.06	The first year of the Offer is a pilot and will seek to test and learn from: <ul style="list-style-type: none"> <li>➤ How accessible and easy it is for parents to access the offer;</li> <li>➤ How accessible and easy it is for providers to provide the offer;</li> <li>➤ How the offer fits alongside Flying Start and the Early Years Foundation Phase (Early Entitlement).</li> </ul>
1.07	The pilot will also provide an opportunity to identify any issues that may surface for parents, local authorities and childcare settings as a result of providing and testing the offer and how these issues can be addressed.
1.08	In March the Cabinet Secretary published a statement on the offer detailing the eligible areas to be included in the Flintshire pilot and the rationale supporting the selection of the areas: <p>Flintshire initially tested the Childcare Offer in the three areas at Bagillt, Broughton and Buckley. Approval for a rollout across Flintshire will see maximisation of the grant and provide support for up to 748 children.</p> <p>Extending the Offer will test the areas of low and high employment, across travel to work routes, including travel outside Wales and through a mixture of maintained and non-maintained settings.</p> <p>The Offer will test the capacity and demand of childcare with how it fits with the Foundation Phase (Early Entitlement) and Welsh medium provision.</p> <p>Testing the Offer more widely will allow the Welsh Government to make sure they learn what works and what doesn't in the delivery of the Offer, in readiness for the rollout across the whole of Wales during the lifetime of this Assembly.</p>
1.09	Initially it was estimated that 441 children could be eligible to access the Offer. However, by extending the offer and depending upon take up it may be possible to offer places for up to 748 children for the financial year to 31 March 2018. Work continues with Welsh Government to anticipate and monitor demand and take up.
1.10	It is important to ascertain that there are enough providers and settings for 748 children, so a detailed piece of work is taking place in relation to the

	Childcare Sufficiency Assessment and working with settings to register as a new provider or update an existing CSSIW registration to accommodate 3 and 4 year olds, for childcare.
1.11	A Grant Offer letter was issued to the Authority to provide funding for a planning stage covering the period December 2016 – March 2017. Further grant letters have been received for the term 1 April 2017 to 31 March 2018 for administration; childcare; and Special Educational Needs.
1.12	A comprehensive project plan was developed which continues to be followed, reviewed and updated as the Offer in Flintshire evolves. Regular meetings with Welsh Government officials have helped shape the Offer and ensure that it meets the project objectives. All key milestones set by WG have been achieved ahead of schedule by the Flintshire team.
1.14	In consultation with the Early Implementer Local Authorities, the Welsh Government has developed and continues to update a core script which governs the development of the offer locally. The core script has also been used to develop a series of comprehensive Frequently Asked Questions (FAQ) from the perspective of the childcare provider and the parent. This script and the FAQ continue to evolve as the offer develops.
1.15	In June the Deputy Director for Childcare, Play and Early Years Division of the Welsh Government, indicated that the budget for the offer is in place for the next two years in the first instance. In September, the Deputy Director visited Flintshire to discuss the development of the Offer.
1.16	<p>In June the Cabinet Secretary published a statement on the offer, announcing the rate childcare providers would be paid at £4.50 per hour per child. This rate covers childcare only and does not include food, drink, off-site activities that incur an additional cost or transport. Providers will be able to charge an additional fee for these services if necessary. However, providers will not be allowed to charge more than £7.50 per day for any food and drinks provided.</p> <p>Parents paying for additional hours over the 30 hours available through the Offer and for food, transport and activities will also be able to use the Tax Free Childcare Scheme to help meet these costs.</p> <p>The scheme in Wales is not to be confused with the scheme in England which is different.</p>
1.17	<p>Periodically, during the time parents receive the offer, they will be required to reconfirm their eligibility for the offer. Parent eligibility checks will be carried out as follows:</p> <p>100% of parents will be asked to provide evidence of eligibility when making an application for the first time.</p> <p>100% of parents receiving the offer will be asked to re-confirm eligibility via a tick box at the beginning of each term.</p> <p>20% of parents receiving the offer will be asked to provide evidence of eligibility within each term.</p>



1.18	<p>As the £4.50 childcare rate provided by Welsh Government is higher than the rate received by providers of Early Entitlement Education from Councils, a risk has been identified that parents may be encouraged to take the full childcare hours and not take up their early education hours. An advisory group has been established by the Welsh Government to monitor this issue. Flintshire will also carefully monitor any trends or patterns in changes to Early Entitlement Education uptake.</p> <p>In some areas, schools are meeting the childcare demand by parents. However, this does require schools to register with CSSIW. Support is provided by Family Information Service. All Flintshire schools have been issued with guidance. Parent choice is a factor and this choice may impact on schools. This will be monitored carefully to investigate how the maintained sector can service the choice made by parents.</p>
1.19	<p>In August Welsh Government announced more funding to support the roll out of the Offer and to encourage childcare providers to access business support to help them be more sustainable. Business Wales will begin offering proactive support to childcare sector businesses later this Autumn. It is hoped this support may encourage providers to expand to meet the demand for childcare during school holidays.</p>
1.20	<p>The Offer is designed to be inclusive and so children with Special Educational Needs (SEN)/Additional Learning Needs (ALN) will be supported to access their place. Where specialist provision is required, ALN funding has been issued in a separate offer letter to Early Implementer Local Authorities, who will administer this element of funding, working closely with the chosen childcare provider to meet the needs of the child.</p>
1.21	<p>Online systems and procedures have been developed to allow parents to check their eligibility for the offer and apply for the offer online.</p> <p>The online system will also assist in the Welsh Government's requirement for Flintshire to sufficiently store and manage data collection to enable the monitoring and evaluation of the performance and impact of the offer locally.</p> <p>Further, the online system will also assist in the completion of relevant reports to government, the advisory group and wider partners on a weekly, monthly and termly basis as required.</p> <p>The online system has been viewed by the Welsh Government and they are satisfied Flintshire has a cost effective and suitable data collection system in place, which is also compliant with data protection requirements.</p>
1.22	<p>The Flintshire Childcare Offer Advisory Group meet regularly to develop the offer and provide guidance and direction to the project team. The advisory group representation consists of individuals from Flying Start, Family Information Service, Early Entitlement, childcare development and childcare umbrella organisations e.g. Mudiad Meithrin, National Day Nurseries Association, PACEY (Childminders) and Wales Pre-School Providers Association.</p>

1.23	The next steps of the scheme include enhancing the online system, checking parent eligibility via email notification on a termly basis and developing online provider claim forms to assist in the timely payment of registered childcare offer approved providers.
1.24	Also we will further roll out the offer and maximise the take up of the Offer by continuing to publicise and promote the offer in a variety of ways, including the physical distribution of posters, presentations to schools, community and town councils, childcare providers and through the use of social media and the Public Service Board.
1.25	Workshops will be held to update providers on the development of the Offer locally. Providers will be introduced to the Childcare Offer Claim Form and be supported with systems. The next phase of the Welsh Government's #TalkChildcare campaign will not only help inform the Childcare Offer, but work with the sector to help it grow and to thrive across Wales. A new survey for Childcare providers is available on our webpages:  <a href="http://gov.wales/topics/people-and-communities/people/children-and-young-people/childcare/talk-childcare/?lang=en&amp;sdha">http://gov.wales/topics/people-and-communities/people/children-and-young-people/childcare/talk-childcare/?lang=en&amp;sdha</a>
1.26	We will work with Welsh Government and Arad Research who will monitor and evaluate the Offer from September 2017 and provide the required monitoring information to enable the production of reports.

<b>2.00</b>	<b>RESOURCE IMPLICATIONS</b>
2.01	There are no immediate financial implications for Flintshire County Council resulting from the 'the Offer' this is a fully grant funded programme by the Welsh Government. The grant is administered by the local authority as the accountable body.  Should in the future Welsh Government decide to end the scheme there may be some redundancy costs.
2.02	The Welsh Government has provided a budget for the administration of the offer locally for 2016/17 and 2017/18. This is a separate grant to the payments to settings.

<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	Locally, the Childcare Sufficiency Assessment has been undertaken as well as a provider event which was held on the 4 May 2017 and 13 September. Further consultations will be conducted as the offer develops.
3.02	A detailed consultation exercise called <b>#talkchildcare</b> was undertaken nationally by the Welsh Government. Engagement through the consultation resulted in 3768 responses from parents online; 180 queries and comments;

	2000 parents spoken to at roadshows; 262 providers involved; 64 parents participated in focus groups; 6250 responses in total. Initial findings of the consultation have been published by the Welsh Government.
3.03	Phase two of the <b>#talkchildcare</b> consultation commenced October 2017. The focus of this phase of the consultation will be on the views of providers. It will build on consultation already undertaken with providers. The main themes will include Business Support and sustainability of the sector in relation to the delivery of the offer.

<b>4.00</b>	<b>RISK MANAGEMENT</b>
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4.01	<p>Risks to the project</p> <ul style="list-style-type: none"> <li>• Not having sufficient registered childcare settings to provide places for 748 children, enabling parental choice. In mitigation there is a phased approach to the implementation - early indications are that Flintshire will have sufficient quality childcare, however, due to the tight timeframes and school summer holidays it may be that schools will want to offer education and childcare but will not be able to offer places initially or will need to work through a different model of delivery.</li> <li>• Not signing up enough parents to achieve the target number of children signed up for childcare through the Offer. In mitigation, childcare places filled already are being monitored closely on a weekly basis. Reserve eligible areas have been identified, which the offer can be extended to in Flintshire if required and if approved by the Welsh Government.</li> <li>• As the Offer includes up to 30 hours of childcare during school holidays, holiday provision has been identified (using data from the childcare sufficiently assessment) as an area that requires further development. In mitigation, providers are being encouraged to extend provision during the school holidays to meet potential demand with assistance from the Flintshire Childcare Development Officer.</li> </ul>
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<b>5.00</b>	<b>APPENDICES</b>
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5.01	<p>Appendix 1: 3-4 Year Childcare Offer - Provider FAQ.  Appendix 2: 3-4 Year Childcare Offer - Parent FAQ.  Appendix 3: 3-4 Year Childcare Offer - Parent Poster.</p>
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<b>6.00</b>	<b>LIST OF ACCESSIBLE BACKGROUND DOCUMENTS</b>
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6.01	None.
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Contact Officer: Gail Bennett, Early Years and Family Support Manager  
Telephone: 01244 551052  
E-mail: [gail.bennett@flintshire.gov.uk](mailto:gail.bennett@flintshire.gov.uk)

## 7.00 GLOSSARY OF TERMS

7.01 **The Childcare Offer**<sup>1</sup>: 30 hours of funded childcare and education for 3 and 4 year olds, in working families for 48 weeks a year.

**Working parents**: both parents are working (or the sole parent is working in a lone parent family), with each parent earning, on average, a weekly minimum equivalent to 16 hours at national minimum wage (NMW) or national living wage (NLW). Some of this is still to be defined as the work develops.

**Foundation Phase**: the statutory curriculum for all 3 to 7 year olds in Wales, in both maintained and non-maintained settings.

**CSSIW**: Care and Social Services Inspectorate Wales.

**Childcare Sufficiency Assessments**: A report that brings together a range of different data and information to develop a picture of the current childcare market and to identify whether there are any gaps in supply.

# The Childcare Offer for Wales



Llywodraeth Cymru  
Welsh Government

## Early Implementation of the Childcare Offer Q&A's for providers

**What is the childcare offer?** The new childcare offer will provide working parents with 30 hours of early education and childcare for 3 and 4 year olds, for up to 48 weeks per year. The offer will build on children's existing early education entitlement during term time, and provide 30 hours of childcare for 9 weeks of the holidays.

**What does it mean for me as a provider?** Providing you are registered with CSSIW (or the equivalent in England), you could receive funding from a pilot local authority for eligible 3 and 4 year olds accessing the offer in your setting.

**Where are the pilot areas?** There are pilot areas in Anglesey, Blaenau Gwent, Caerphilly, Flintshire, Gwynedd, Rhondda Cynon Taf and Swansea. More information on specific areas is available on the local authority websites.

**Do I need to be based in a pilot area to be involved in the early implementation of the offer?** No. Parents need to be eligible and live in a pilot area to access the offer. However the childcare element of the offer can be delivered by any registered childcare setting, regardless of location.

**Do I need to deliver the Foundation Phase to deliver the childcare element of the offer?** No. Some children will continue to access early education in maintained settings. Childcare providers do not need to deliver both the early education and childcare elements of the offer.

**Do I need to be able to deliver the offer for 48 weeks per year to take part?** No. Parents can access the offer through different providers that best suit their circumstance. Providers who only offer term-time provision, or provision only the in school holidays can still deliver the offer.

**How much will I get paid?** All providers will receive a rate of £4.50 per hour for children receiving the childcare element of the offer.

**Can I charge parents a top-up rate?** No. You cannot charge hourly top-up rates if you'd normally charge more than £4.50 per hour.

**Can I charge for food and additional activities?** Yes. If necessary, you can charge parents for additional elements such as food, transport and off-site activities which incur a cost. The Welsh Government guidelines in respect of setting additional fees under the offer for a full day care session (approximately 10 hours) are that parents should not be charged more than £7.50 per day (this would include three meals at £2 per meal and 2 snacks at a charge of 75p per snack). For a half day session (approximately 5.5 hours) parents should not be charged more than £4.75 (two meals at £2 per meal plus a snack at a charge of 75p per snack). For sessional care where a meal is not provided but children receive a snack, guidelines are that parents should not be charged more than 75p per day for snack provision.

**How will I get paid?** You should claim funding for the hours a child has registered with you under the offer from your local authority

Mae'r dudalen hon yn wag yn bwrpasol



Llywodraeth Cymru  
Welsh Government

# Y Cynnig Gofal Plant ar gyfer Cymru

## Cwestiynau cyffredin i rieni yn yr ardaloedd peilot

**Beth yw'r cynnig gofal plant?** Bydd y cynnig gofal plant newydd yn darparu 30 awr o addysg gynnar a gofal plant am gyfnod o hyd at 48 wythnos y flwyddyn ar gyfer plant 3 a 4 oed i rieni cymwys sy'n gweithio.

**Beth y mae'n ei olygu i mi fel rhiant?** Os oes gennych chi blentyn sy'n 3 neu'n 4 oed, mae'r hawl i gael addysg gynnar ar gael ichi nawr. Os ydych chi'n gweithio, gallech chi gael oriau ychwanegol o ofal plant wedi ei ariannu gan y Llywodraeth fel eich bod yn cael cyfanswm o 30 awr o ofal plant ac addysg gynnar yr wythnos am gyfnod o hyd at 48 wythnos y flwyddyn, yn dibynnu ar ba bryd y bydd eich plentyn yn dathlu ei ben-blwydd.

**Beth yw addysg gynnar?** Mae hawl gan blentyn i gael **addysg gynnar** (Meithrin Cyfnod Sylfaen) o'r tymor ar ôl ei ben-blwydd yn 3 oed. Mae pob awdurdod lleol yn darparu isafswm o 10 awr o addysg gynnar yr wythnos, naill yn yr ysgol leol neu mewn lleoliad tebyg, fel lleoliad gofal dydd neu ganolfan gymunedol. Yn ystod y tymor ysgol, bydd yr addysg gynnar yma yn rhan o 30 awr y cynnig gofal plant. Yn ystod gwyliau ysgol, pan nad oes addysg gynnar, bydd y cynnig yn rhoi 30 awr o ofal plant am gyfnod o hyd at 9 wythnos. Gall eich Gwasanaeth Gwybodaeth i Deuluoedd lleol eich helpu i ddarganfod darpariaeth cofrestredig sy'n ateb eich gofynion.

**Sut y byddaf yn gwybod a ydw i'n gymwys?** Mae rhieni plant 3 a 4 oed eisoes yn gallu manteisio ar yr hawl i gael addysg gynnar. Rydych chi'n gymwys i gael y gofal plant ychwanegol os ydych chi'n byw yn ardal y cynllun peilot, os oes gennych blentyn o fewn yr ystod oedran, a'ch bod yn ennill ar gyfartaledd isafswm wythnosol cyfwerth ag 16 awr ar isafswm cyflog cenedlaethol neu ar gyflog byw cenedlaethol neu fwy. Os yr ydych yn deulu unig riant bydd yn rhaid i chi fod mewn gwaith a mewn teulu dau riant, mae angen i'r ddau ohonoch fod yn gweithio. Os yr ydych yn hunangyflogedig neu ar gontract dim oriau bydd disgwyl ichi brofi hyn drwy gyflwyno dogfennau perthnasol. Cysylltwch â'ch Gwasanaeth Gwybodaeth i Deuluoedd i gael rhagor o wybodaeth.

**Pa ardaloedd yw'r ardaloedd peilot?** Maent mewn ardaloedd dynodedig o Abertawe, Caerffili, Gwynedd, Rhondda Cynon Taf, Sir y Fflint ac Ynys Môn. Bydd y cynllun ar gael ar draws Blaenau Gwent. Mae rhagor o wybodaeth am yr ardaloedd hyn i'w gweld ar wefannau'r awdurdodau lleol. Mae angen ardaloedd peilot arnom er mwyn profi'r cynnig i wneud yn siŵr ei fod yn gweithio, ond bydd ar gael ledled Cymru yn y pen draw.

**Gai ddewis unrhyw ddarparwr gofal plant?** Gallwch, ar yr amod bod y darparwr hwnnw yn hapus i fod yn rhan o'r cynnig a'i fod wedi ei gofrestru ag AGGCC neu â'r Swyddfa Safonau mewn Addysg (yr arolygiaethau ar gyfer lleoliadau gofal plant). Gallant wneud hynny drwy gysylltu â'r Gwasanaeth Gwybodaeth i Deuluoedd lleol. Gall y darparwr gofal plant fod wedi eu lleoli y tu allan i'ch ardal beilot, y tu allan i'ch sir, neu fod yn Lloegr hyd yn oed, os ydych chi'n byw ar y ffin. Nid oes unrhyw gyfyngiad o ran pa bryd y gallwch ddefnyddio'r oriau gofal plant ychwanegol, ond eich cyfrifoldeb chi yw dod o hyd i ddarparwr gofal plant sy'n addas i anghenion eich teulu chi. Gall y Gwasanaeth Gwybodaeth i Deuluoedd eich helpu drwy ddarparu gwybodaeth ar yr holl leoliadau gofal plant.

**Fydd angen imi dalu am unrhyw beth?** Mae'r Cynnig Gofal Plant yn cyllido uchafswm a chyfanswm o 30 awr o addysg gynnar a gofal plant. Mae hyn ar gyfer yr addysg a'r gofal y mae'r gweithwyr proffesiynol yn y lleoliad yn eu darparu. Nid yw'n cynnwys bwyd, cludiant i leoliadau eraill ac oddi yno na gweithgareddau oddi ar y safle sy'n gofyn am dâl ychwanegol, a bydd eich darparwr yn gallu codi tâl amoch chi am y pethau hyn. Bydd y costau cludiant yn ddiabyddol ar leoliad eich cartref a pha mor bell y mae angen iddynt deithio. Ni ddylai darparwr godi mwy na £7.50 y diwrnod am fwyd neu £4.75 am hanner diwrnod (yn cynnwys cinio).

**Oes rhaid imi ddefnyddio'r 30 awr yr wythnos yn llwyr?** Nac oes. Chi sy'n dewis faint o'r 30 awr yr ydych chi am eu defnyddio. Fodd bynnag, os na fyddwch chi'n defnyddio pob un o'r 30 awr mewn wythnos, ni allwch chi ddefnyddio'r oriau sy'n weddill mewn wythnos arall. Gallwch chi dalu am oriau ychwanegol eich hun yn seiliedig ar gontract preifat rhyngoch chi a'ch darparwr gofal plant.

**Sut ydw i'n gwneud cais?** Gallwch wneud cais am y cynnig, gan gynnwys y lle addysg gynnar y mae hawl gennych ei gael, drwy eich awdurdod lleol. Cysylltwch â'ch Gwasanaeth Gwybodaeth i Deuluoedd i gael rhagor o wybodaeth.

# The Childcare Offer for Wales



Llywodraeth Cymru  
Welsh Government

## FAQ's for parents in pilot areas

**What is the childcare offer?** The childcare offer will provide eligible working parents with 30 hours of a combination of early education and childcare for 3 and 4 year olds, for up to 48 weeks per year.

**What does it mean for me as a parent?** If you have a 3 or 4 year old you could access your early education entitlement now. If you're working, you could receive additional hours of government-funded childcare on top, so that you receive a combined total of 30 hours of childcare and early education per week for up to 48 weeks a year, depending on when your child has their birthday.

**What is early education?** Children are entitled to **early education** (Foundation Phase Nursery) from the term after their 3<sup>rd</sup> birthday. All local authorities provide a minimum of 10 hours per week early education, either in the local school or in a setting like a day-care setting or a community centre. During term time, this early education will be part of the childcare offer's 30 hours. During the school holidays, when there is no early education, the offer will provide 30 hours a week of childcare, for up to 9 weeks. Your local Family Information Service will be able to help you find a registered provider that offers the service that meets your needs.

**How will I know if I'm eligible?** All parents of 3 and 4 year olds can already access the early education entitlement. You are eligible to receive the additional childcare if you live within a pilot areas, have a child within the age range and earn on average a weekly minimum equivalent of 16 hours at national minimum wage (NMW) or national living wage (NLW) or more. If you are in a lone parent family you need to be working and if you are in a two parent family you both need to be working. If you are self-employed or on a zero hours contract you need to be able to prove this by providing the relevant documents. You can contact your Family Information Service for more information.

**Where are the pilot areas?** They are in specific areas of Anglesey, Caerphilly, Flintshire, Gwynedd, Rhondda Cynon Taf and Swansea. It will be available in all of Blaenau Gwent. More information on these areas is available on the local authority websites. We need pilots to test the offer to make sure it works, but it will eventually be available across Wales.

**Can I choose any childcare provider?** Yes, as long as they are willing to be part of the offer and they are registered with CSSIW or OFSTED (the inspectorates for childcare settings). They can do this by getting in touch with your local Family Information Service. Childcare providers can be outside of your pilot area, your county or even in England if you live on the border. There is no restriction on when you can use the additional childcare hours of the offer but it is up to you to find a childcare provider that suits your families' needs. The Family Information Service can help you by providing information on all the childcare settings.

**Will I have to pay for anything?** The Childcare Offer funds a maximum and total of 30 hours of early education and childcare. This is for the education and care the professionals within the setting provides. It does not include food, transport to and from other settings or off-site activities that incur an extra charge and providers will be able to charge you for these. The cost of transport will depend on where you live and how far they have to travel. Providers should not charge more than £7.50 per day for food or £4.75 for half a day (including lunch).

**Do I have to use all 30 hours per week?** No. You can chose how much of the 30 hours you use. However, if you do not use all of yours 30 hours in one week, you can not use them in another week. You can pay for additional hours yourself based on a private contract between you and your childcare provider.

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**How do I apply?** You can apply for the offer, including your early education entitlement place, through your local authority. Contact your local Family Information Service for more information.



# The Childcare Offer for Wales



Llywodraeth Cymru  
Welsh Government

Your Childcare Offer in Flintshire:

- ✓ Do you work **16 hours or more** per week?
- ✓ Is your child aged **3 or 4 years old**?
- ✓ Do you **live in**:

**Buckley, Bagillt, Broughton**  
or within areas of **Aston, Connahs Quay (Central and Golftyn), Garden City, Greenfield, Higher Shotton, Holywell (Central), Mancot, Queensferry or Sandycroft?**

If so, the Welsh Government might be able to fund up to 30 hours per week of combined Childcare and Early Years Foundation Phase Education during term time and up to 9 weeks of 30 hours of Childcare per week during school holidays, for up to 48 weeks of the year.

For further information, to check your eligibility and apply visit:

[www.flintshire.gov.uk/childcareoffer](http://www.flintshire.gov.uk/childcareoffer)

**Further areas will be added as the 'Childcare Offer' is rolled out, check with the Family Information Service Flintshire for up-to-date information.**

For more information, please contact the [Family Information Service Flintshire](#) on 01352 703500 or email: [fisf@flintshire.gov.uk](mailto:fisf@flintshire.gov.uk)



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# Y Cynnig Gofal Plant i Gymru



Llywodraeth Cymru  
Welsh Government

Eich cynnig gofal plant yn Sir y Fflint:

- ✓ Ydych chi'n gweithio 16 awr neu fwy bob wythnos?
- ✓ Yw eich plentyn yn 3 neu 4 oed?
- ✓ Ydych chi'n byw yn:

**Bwcle, Bagillt, Brychdyn  
neu yn ardaloedd Aston, Cei Connah (Canol a Golftyn), Garden City,  
Greenfield, Higher Shotton, Treffynnon (Canol), Mancot,  
Queensferry neu Sandycroft?**

Os hynny, mae'n bosibl y gall Llywodraeth Cymru ariannu hyd at 30 awr yr wythnos o Ofal Plant ac Addysg Cyfnod Sylfaen Blynnyddoedd Cynnar yn ystod amser tymor, a Gofal Plant am 30 awr yr wythnos am hyd at 9 wythnos, yn ystod gwyliau'r ysgol, am hyd at 48 wythnos y flwyddyn.

Am mwy o wybodaeth, gwirio os ydych yn gymwys a chofrestru ewch i:

[www.siryfflint.gov.uk/cynniggofalplant](http://www.siryfflint.gov.uk/cynniggofalplant)

**Bydd ardaloedd eraill yn cael eu hychwanegu fel bydd y 'Cynnig Gofal Plant' yn cael ei gyflwyno yn ehangach, gwiriwch gyda Gwasanaeth Gwybodaeth I Deuluoedd Sir y Fflint am wybodaeth gyfredol.**

Am ragor o wybodaeth, cysylltwch â [Gwasanaeth Gwybodaeth I Deuluoedd Sir y Fflint](http://Gwasanaeth Gwybodaeth I Deuluoedd Sir y Fflint) ar 01352 703500 neu [fisf@flintshire.gov.uk](mailto:fisf@flintshire.gov.uk)

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# Eitem ar gyfer y Rhaglen 7



## SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

<b>Date of Meeting</b>	Thursday 16 <sup>th</sup> November, 2017
<b>Report Subject</b>	Mid-Year Council Plan 2017/18 Monitoring Report
<b>Cabinet Member</b>	Cabinet Member for Social Services
<b>Report Author</b>	Chief Officer (Social Services)
<b>Type of Report</b>	Operational

### EXECUTIVE SUMMARY

The Council Plan 2017/23 was adopted by the Council in September 2017. This report presents the mid-year monitoring of progress for the Council Plan priority 'Supportive Council' relevant to the Social & Health Care Overview & Scrutiny Committee.

Flintshire is a high performing Council as evidenced in previous Council (Improvement) Plan monitoring reports as well as in the Council's Annual Performance Reports. This first monitoring report for the 2017/18 Council Plan is a positive report, with 88% of activities being assessed as making good progress, and 67% likely to achieve the desired outcome. In addition, 65% of the performance indicators met or exceeded target. Risks are also being successfully managed with the majority being assessed as moderate (67%) or minor (8%).

This report is an exception based report and therefore detail focuses on the areas of under-performance.

### Recommendations

1	That the Committee consider the Council Plan 2017/18 mid-year monitoring report to monitor under performance and request further information as appropriate.
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## REPORT DETAILS

1.00	<b>EXPLAINING THE COUNCIL PLAN 2017/23 MONITORING REPORT</b>
1.01	The Council Plan monitoring reports give an explanation of the progress being made toward the delivery of the impacts set out in the 2017/23 Council Plan. The narrative is supported by performance indicators and / or milestones which evidence achievement. In addition, there is an assessment of the strategic risks and the level to which they are being controlled.
1.02	This is an exception based report and detail therefore focuses on the areas of under-performance.
1.03	<p><b>Monitoring our Activities</b></p> <p>Each of the sub-priorities have high level activities which are monitored over time. 'Progress' monitors progress against scheduled activity and has been categorised as follows: -</p> <ul style="list-style-type: none"> <li>• RED: Limited Progress – delay in scheduled activity; not on track</li> <li>• AMBER: Satisfactory Progress – some delay in scheduled activity, but broadly on track</li> <li>• GREEN: Good Progress – activities completed on schedule, on track</li> </ul> <p>A RAG status is also given as an assessment of our level of confidence at this point in time in achieving the 'outcome(s)' for each sub-priority. Outcome has been categorised as: -</p> <ul style="list-style-type: none"> <li>• RED: Low – lower level of confidence in the achievement of the outcome(s)</li> <li>• AMBER: Medium – uncertain level of confidence in the achievement of the outcome(s)</li> <li>• GREEN: High – full confidence in the achievement of the outcome(s)</li> </ul>
1.04	<p>In summary our overall progress against the high level activities is: -</p> <p><b>ACTIVITIES PROGRESS</b></p> <ul style="list-style-type: none"> <li>• We are making good (green) progress in 51 (88%).</li> <li>• We are making satisfactory (amber) progress in 7 (12%).</li> </ul> <p><b>ACTIVITIES OUTCOME</b></p> <ul style="list-style-type: none"> <li>• We have a high (green) level of confidence in the achievement of 39 (67%).</li> <li>• We have a medium (amber) level of confidence in the achievement of 19 (33%).</li> <li>• We have a low (red) level of confidence in the achievement of 0 (0%).</li> </ul>
1.05	<p><b>Monitoring our Performance</b></p> <p>Analysis of performance against the Improvement Plan performance indicators is undertaken using the RAG (Red, Amber Green) status. This is defined as follows: -</p>

	<ul style="list-style-type: none"> <li>• RED equates to a position of under-performance against target.</li> <li>• AMBER equates to a mid-position where improvement may have been made but performance has missed the target.</li> <li>• GREEN equates to a position of positive performance against target.</li> </ul>
1.06	<p>Analysis of current levels of performance shows the following: -</p> <ul style="list-style-type: none"> <li>• 46 (65%) had achieved a green RAG status</li> <li>• 18 (25%) had achieved an amber RAG status</li> <li>• 7 (10%) had achieved a red RAG status</li> </ul>
1.07	<p>The performance indicator (PI) which showed a red RAG status for current performance relevant to the Social &amp; Health Care Overview &amp; Scrutiny Committee is: -</p> <p><b>PI: Percentage of child protection referrals that result in ‘no further action’</b></p> <p>55% of child protection referrals received by Children's First Contact currently have no action taken after screening. These referrals are now being considered for early support below the child protection threshold, through the newly implemented Early Help Hub. This should reduce the number of referrals with no action taken, and provide low level multi agency early intervention to more families who do not meet the threshold for statutory services.</p>
1.08	<p><b>Monitoring our Risks</b></p> <p>Analysis of the current risk levels for the strategic risks identified in the Improvement Plan is as follows: -</p> <ul style="list-style-type: none"> <li>• 1 (2%) is insignificant (green)</li> <li>• 4 (8%) are minor (yellow)</li> <li>• 32 (67%) are moderate (amber)</li> <li>• 11 (23%) are major (red)</li> <li>• 0 (0%) are severe (black)</li> </ul>
1.09	<p>The major (red) risks identified for the Social &amp; Health Care Overview &amp; Scrutiny Committee are: -</p> <p><b>Risk: Demand outstrips supply for residential and nursing home care bed availability.</b></p> <p>A report has been prepared around the potential expansion of the care sector, and presented to Programme Board. Recommendations have been approved to explore further the extension of Marleyfield (32 beds for intermediate care and discharge to assess). This expansion will also help to support the medium term development of the nursing sector. A Strategic Opportunity Review has been completed, with a report being presented to Cabinet in October. A lobbying letter to Welsh Government has been drafted subject to cabinet approval, highlighting the risks and areas for concern. There are several active workstreams, including the development of resources to</p>

	<p>support the sector, such as a provider portal.</p> <p><b>Risk: Annual allocation of Integrated Care Funding (ICF) - Short term funding may undermine medium term service delivery.</b></p> <p>We have reached agreement in principal for ICF capital funding to be allocated for the expansion over the next 3 years (£415K per year). However, we are still awaiting confirmation that the full funding will continue. The Minister has announced a further review of ICF; this risk remains Red.</p> <p><b>Risk: Knowledge and awareness of safeguarding not sufficiently developed in all portfolios.</b></p> <p>The Corporate Safeguarding Policy was approved by Cabinet in October 2017 and will be promoted widely to the workforce to ensure everyone understands their responsibilities. The first Corporate Safeguarding newsletter has been published, this will help raise knowledge and awareness of safeguarding.</p> <p><b>Risk: Failure to implement safeguarding training may impact on cases not being recognised at an early stage.</b></p> <p>Social Services Workforce Development Team are updating and reviewing the Safeguarding e-learning modules which will be re-launched to the workforce. Safeguarding will be included in induction ensuring all new employees have a basic understanding.</p>
1.10	<p>Areas within the ‘Supportive Council’ priority, not relevant to the Social &amp; Health Care Overview &amp; Scrutiny Committee, have been removed and will be reported to the relevant Overview &amp; Scrutiny Committees going forward. Measures within the sub-priority ‘Safeguarding’ will also be reported to the Corporate Resources Overview &amp; Scrutiny Committee who have responsibility for monitoring corporate safeguarding measures.</p>

<b>2.00</b>	<b>RESOURCE IMPLICATIONS</b>
2.01	There are no specific resource implications for this report.

<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	The Council Plan Priorities are monitored by the appropriate Overview and Scrutiny Committees according to the priority area of interest.
3.02	Chief Officers have contributed towards reporting of relevant information.

<b>4.00</b>	<b>RISK MANAGEMENT</b>
4.01	Progress against the risks identified in the Council Plan is included in the report at Appendix 1. Summary information for the risks assessed as major

	(red) is covered in paragraphs 1.07 and 1.09 above.
<b>5.00</b>	<b>APPENDICES</b>
5.01	Appendix 1 - Council Plan 2017/18 Mid-Year Progress Report – Supportive Council.

<b>6.00</b>	<b>LIST OF ACCESSIBLE BACKGROUND DOCUMENTS</b>
6.01	<p><b>Council Plan 2017/18:</b> <a href="http://www.flintshire.gov.uk/en/Resident/Council-and-Democracy/Improvement-Plan.aspx">http://www.flintshire.gov.uk/en/Resident/Council-and-Democracy/Improvement-Plan.aspx</a></p> <p><b>Contact Officer:</b> Margaret Parry-Jones  <b>Telephone:</b> 01352 702324  <b>E-mail:</b> <a href="mailto:Margaret.parry-jones@flintshire.gov.uk">Margaret.parry-jones@flintshire.gov.uk</a></p>

<b>7.00</b>	<b>GLOSSARY OF TERMS</b>																																													
7.01	<b>Council Plan:</b> the document which sets out the annual priorities of the Council. It is a requirement of the Local Government (Wales) Measure 2009 to set Improvement Objectives and publish a Council Plan.																																													
7.02	<b>Risks:</b> These are assessed using the improved approach to risk management endorsed by Audit Committee in June 2015. The new approach, includes the use of a new and more sophisticated risk assessment matrix which provides greater opportunities to show changes over time.																																													
7.03	<p><b>Risk Likelihood and Impact Matrix</b></p> <table border="1"> <tr> <td rowspan="4"><b>Impact Severity</b></td> <td><b>Catastrophic</b></td> <td><b>Y</b></td> <td><b>A</b></td> <td><b>R</b></td> <td><b>R</b></td> <td><b>B</b></td> <td><b>B</b></td> </tr> <tr> <td><b>Critical</b></td> <td><b>Y</b></td> <td><b>A</b></td> <td><b>A</b></td> <td><b>R</b></td> <td><b>R</b></td> <td><b>R</b></td> </tr> <tr> <td><b>Marginal</b></td> <td><b>G</b></td> <td><b>Y</b></td> <td><b>A</b></td> <td><b>A</b></td> <td><b>A</b></td> <td><b>R</b></td> </tr> <tr> <td><b>Negligible</b></td> <td><b>G</b></td> <td><b>G</b></td> <td><b>Y</b></td> <td><b>Y</b></td> <td><b>A</b></td> <td><b>A</b></td> </tr> <tr> <td></td> <td></td> <td><b>Unlikely (5%)</b></td> <td><b>Very Low (15%)</b></td> <td><b>Low (30%)</b></td> <td><b>Significant (50%)</b></td> <td><b>Very High (65%)</b></td> <td><b>Extremely High (80%)</b></td> </tr> <tr> <td></td> <td></td> <td colspan="5"><b>Likelihood &amp; Percentage of risk happening</b></td> <td></td> </tr> </table> <p>The new approach to risk assessment was created in response to recommendations in the Corporate Assessment report from the Wales Audit Office and Internal Audit.</p>	<b>Impact Severity</b>	<b>Catastrophic</b>	<b>Y</b>	<b>A</b>	<b>R</b>	<b>R</b>	<b>B</b>	<b>B</b>	<b>Critical</b>	<b>Y</b>	<b>A</b>	<b>A</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>Marginal</b>	<b>G</b>	<b>Y</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>R</b>	<b>Negligible</b>	<b>G</b>	<b>G</b>	<b>Y</b>	<b>Y</b>	<b>A</b>	<b>A</b>			<b>Unlikely (5%)</b>	<b>Very Low (15%)</b>	<b>Low (30%)</b>	<b>Significant (50%)</b>	<b>Very High (65%)</b>	<b>Extremely High (80%)</b>			<b>Likelihood &amp; Percentage of risk happening</b>					
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# Mid-year Council Plan 2017/18 Progress Report



## Supportive Council

Flintshire County Council

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## 1 Supportive Council Actions

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.3.1.1 Ensure Care Home Provision within Flintshire enables people to live well and have a good quality of life.	Jane M Davies - Senior Manager, Safeguarding & Commissioning	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 GREEN

### ACTION PROGRESS COMMENTS:

A report has been prepared around the potential expansion of the care sector and presented to the Programme Board. Recommendations have been approved to explore further the extension of Marleyfield (32 beds for intermediate care and 'discharge to assess'). This expansion will also help to support the medium term development of the nursing sector. We continue to collect intelligence around providers exiting the care sector and regional capacity. Meetings with Betsi Cadwaladr University Health Board (BCUHB) East Division have been held to discuss pooled budgets for the expansion. We have reached agreement in principal for Integrated Care Fund (ICF) capital funding to be allocated for the expansion over the next 3 years (£415K per year). This year's allocation will be used to commission a feasibility study for the expansion. A Strategic Opportunity Review has been completed with a report being presented to Cabinet in October. A lobbying letter to Welsh Government (WG) has been drafted, subject to cabinet approval, highlighting the risks and areas for concern. There are several active workstreams, including the development of resources to support the sector such as a provider portal. The Regional Domiciliary Framework is now live with new contracts commencing 1 April 2018. The intention is to increase the number of providers in order to help sustain the market. The roll out of "Progress for Providers" continues; care homes are in the process of assessing themselves against the new Flintshire standards. One home has already achieved the bronze standard.



Last Updated: 31-Oct-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.3.1.2 Support greater independence for individuals with a frailty and/or disability, including those at risk of isolation.	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 GREEN

### ACTION PROGRESS COMMENTS:

This year our Ageing Well Plan is focused on the development of age friendly and dementia friendly communities with the aim of creating a better understand of dementia. The Plan also seeks to support those in the community who feel lonely and isolated by identifying opportunities to tell people about activities as well as how they can receive information and advice to help reduce the risks of loneliness. An Implementation Plan for the staged replacement of double staffed packages of care has been drafted and work is beginning through a targeted approach with care providers. In parallel with this the Council are investing in new single handling equipment which is less intrusive in the home. Working with Welsh Government and the Social Services Improvement Agency we are moving into Phase 2 of the Collaborative Communication Skills Programme, through which we will ensure that practitioners are equipped with the necessary skills to support people to achieve their personal outcomes, as set out in the Social Services and Wellbeing Act (Wales). Alongside this we are developing our local recording systems to support the measurement of personal outcomes.



Last Updated: 31-Oct-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.3.1.3 Improve outcomes for looked after children	Craig Macleod - Senior Manager, Children's Services & Workforce	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 AMBER

**ACTION PROGRESS COMMENTS:**

Work is underway to develop a Corporate Parenting Strategy which will set out our commitments to Looked After Children. Health and Social Services Scrutiny Committee have agreed that consultation on the Strategy will centre on the themes of Home, Education and Learning, Health and Well-being, and Leisure and Employment Opportunities. Finding suitable placements for Looked After Children can be a real challenge, particularly for teenagers who have complex needs. There is a national shortage of foster care and residential provision and work has commenced on a regional footprint to look at potential medium term solutions. This work complements more local work to develop our strategic approach to securing permanent, stable homes for Looked After Children. A Senior Manager from BCUHB's Child and Adolescent Mental Health Service (CAMHS) attended the Children's Services Forum in June 2017. The Manager provided an overview of the work that is taking place to ensure timely access to CAMHS health assessments for Looked After Children. Positively it was reported that assessment for Looked After Children are being initiated within 28 days of referral. Ensuring that 'looked after' health assessments are carried out in a timely manner is challenging with performance targets missed. This matter has been escalated to BCUHB.



Last Updated: 31-Oct-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.1 Ensure that effective services to support carers are in place as part of collaborative social and health services	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**

Our carer's services are working well based on performance and carer feedback. We are now looking at a commissioning exercise following a full review of all services to address any duplication or gaps in provision. We have a planned programme for utilising the Carer's Respite Grant award, which includes creative respite through direct payments and piloting a school holiday camp in the two specialist primary schools for disabled children. We are contributing to the regional strategic review of carer's services across North Wales which includes exploring opportunities for collaboration, sharing good practice and ensuring equitable services across the region. The final report is due to be presented to Regional Partnership Board in December 2017. The existing Carer's Strategy action plan is being updated and recent consultations with carers will refresh their needs and demand. The other workstreams are progressing such as a review of processes, carers need assessments, and monitoring and information. These all continue to ensure carer's services in Flintshire are effective, responsive to need, and are outcome focused. Young Carers' services in Flintshire are provided by Barnardo's. The service aims to improve confidence and emotional resilience whilst also providing a secure environment for peer support. Young carers can access community groups to ensure resilience is sustainable long term. Carers are able to be re-referred into the service if circumstances become difficult or the individual needs more intensive support. The service receives a high number of referrals from statutory services and the third sector and education, and is exploring potential fundraising avenues in order to continue to meet the needs of Young Carers in Flintshire.

Last Updated: 31-Oct-2017



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.2 Further develop the use of Integrated Care Fund (ICF) to support effective discharge from hospital and ensure a smoother transition between Health and Social Care Services.	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**

During the first half of 2017/18 the ICF has been used to continue to fund placements for 'Step Up / Step Down' beds, with over 80 admissions during that time period. In addition, the Community Resource Team of multi-disciplinary professionals is rolling out and is increasing its time of operation in Flintshire. The team provides home-based support through clinical and generic Health and Support workers to support discharge and avoid hospital admission.

Last Updated: 31-Oct-2017



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ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.3 Establish an Early Help Hub, involving all statutory partners and the third sector.	Craig Macleod - Senior Manager, Children's Services & Workforce	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**

An Early Help Hub has been established with a 'soft launch' in July 2017. The Hub is made up a staff from across statutory partners including Social Services, North Wales Police, Youth Justice, housing, education. health and early years/Flying Start. The third sector is strongly represented through a third sector co-ordinator from Flintshire Local Voluntary Council (FLVC) and through services provided by the third sector via the Families First programme.

Last Updated: 31-Oct-2017



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.4 Further develop dementia awareness across the county.	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**

Flintshire has ten Dementia Cafes and three accredited Dementia Friendly Communities, with a further six working towards accreditation, making Flintshire the lead county with Dementia Friendly Communities in North Wales. We have 46 accredited Dementia Friendly Businesses, the highest in North Wales. We have Launched an Early Onset Peer Support Service (Friendly Faces) lead by people living with Dementia and supported by the Council, Betsi Cadwaldr University Health Board, Bangor University and the Dementia Engagement and Empowerment Project (DEEP), the first of its kind in Wales. The Intergeneration Project with learners and people living with dementia has been completed in 5 schools. The Creative Conversation research study has improved skills in 18 Care Homes in creatively communicating with people living with dementia using the arts. Dementia Friendly film screenings are taking place in Mold and Flint on a regular basis. The Walks in Flint will have dementia friendly street signage, the first in North Wales, to ensure people living with dementia can navigate the change in environment. Llys Raddington Extra Care has consulted with people living with dementia on the interior design of the building to ensure it is dementia friendly. The Health Centre in Flint has a working group to ensure the centre is dementia friendly and is working with Flint dementia friendly community and people living with dementia.

Last Updated: 31-Oct-2017



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ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.1 Strengthen the arrangements within all council portfolios to have clear responsibilities to address safeguarding.	Fiona Mocko - Policy Advisor (Equalities and Cohesion)	In Progress	01-Apr-2017	31-Mar-2018	40.00%	 GREEN	 GREEN



**ACTION PROGRESS COMMENTS:**



There are delegated leads for safeguarding in all Portfolios . A Corporate Safeguarding policy was presented and adopted by Cabinet in October 2017, and will be rolled out across the Council. A review of Disclosure and Barring Service checks has taken place to ensure Services follow safe recruitment practices. Internal Audit has undertaken a review of Corporate Safeguarding. Their final report will inform the future work programme of the Corporate Safeguarding Panel.

Last Updated: 02-Nov-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.2 Ensure that our response rates to referrals remain within statutory targets	Jane M Davies - Senior Manager, Safeguarding & Commissioning	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 GREEN
<p><b>ACTION PROGRESS COMMENTS:</b> Performance for timeliness of initial child protection conferences carried out within timescales has improved this year to 94.8%. The timeliness of child protection reviews has also improved, with 99.2% of review conferences being held within timescales. One review was delayed because the family had a court date pending.</p> <p>Last Updated: 31-Oct-2017</p>							

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.3 Develop a preventative approach towards Child Sexual Exploitation (CSE)	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Completed	01-Apr-2017	16-Oct-2017	100.00%	 GREEN	 GREEN
<p><b>ACTION PROGRESS COMMENTS:</b> North Wales Police Child Sexual Exploitation (CSE) videos have been shared Senior Management Team meetings across the Authority and at the Corporate Safeguarding Panel. CSE awareness is also on the agenda for general safeguarding training for members of all Scrutiny Committees.</p> <p>Last Updated: 02-Nov-2017</p>							



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.4 Identify and address the signs and symptoms of domestic abuse and sexual violence	Sian Jones - Public Protection Manager	In Progress	01-Apr-2017	31-Mar-2018	25.00%	 AMBER	 AMBER
<p><b>ACTION PROGRESS COMMENTS:</b> Welsh Government require all Flintshire County Council staff to complete the Violence Against Women and Domestic Abuse and Sexual Violence, level 1, e-learning module. Significant technical issues has meant that all local authorities in Wales have encountered difficulties accessing the system. These technical issues have now been resolved. The Council is now using a different IT platform. The e-learning module file has now been uploaded on to Learning Pool Flintshire Academi, our own internal platform so we can report on a daily basis. In terms of future considerations, 60% of FCC employees do not have access to a computer. Face to face sessions are planned for January 2018, and will be delivered in partnership with Wrexham County Council. Sessions will last 2.5 to 3 hrs. We are currently exploring the possibility of face to face sessions with a theatre style company. A presentation on the training requirements will be provided to Change Exchange members in December 2017.</p> <p>Last Updated: 31-Oct-2017</p>							

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.5 Strengthen regional community safety through collaboration and partnership arrangements	Sian Jones - Public Protection Manager	Completed	01-Apr-2017	31-Mar-2018	100.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**

The North Wales Safer Communities' Board Plan has now been approved. This document sets out the priorities for the statutory partners for the next three year period. A work programme is included. Flintshire continues to occupy an active role in this forum, and on a local level has adopted the regional priorities through the work of the Flintshire Public Service Board.

Last Updated: 24-Oct-2017



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.6 Ensure we meet the requirements of the North Wales Contest Board	Sian Jones - Public Protection Manager	In Progress	01-Apr-2017	31-Mar-2018	50.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**



The self assessment, which measures the Council's progress against the 'Prevent' duties, has been undertaken. Progress is reviewed on a regular basis at the Corporate Safeguarding Panel. The Panel continues to work on the areas of weakness highlighted in the self-assessment, and respond to any requests from the North Wales Contest Board, as and when required.

Last Updated: 31-Oct-2017



## Performance Indicators



KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.1.1M01 The number of care homes who have implemented the new Progress for Providers Programme	No Data	16	5	 GREEN	N/A	16	5	 GREEN
<p><b>Lead Officer:</b> Nicki Kenealy - Contracts Team Manager  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b>  <b>Progress Comment:</b> The programme has been implemented in 14 residential and 2 nursing homes.</p> <p>Last Updated: 11-Oct-2017</p>								



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KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.1.4M04 Sustaining existing care homes within Flintshire	No Data	26	26	 GREEN	N/A	26	26	 GREEN
<p><b>Lead Officer:</b> Dawn Holt - Commissioning Manager  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b>  <b>Progress Comment:</b> 26 care homes for adults (includes residential, EMI and nursing). We are sustaining the number of care homes in Flintshire despite the pressures in the market, by concentrated input. Two homes are in escalating concerns. This action links to the red risk around demand for bed availability (ST163).</p> <p>Last Updated: 31-Oct-2017</p>								



KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.1.5M05 The percentage occupancy within Flintshire care homes	No Data	96.7	95	 GREEN	N/A	96.7	95	 GREEN
<p><b>Lead Officer:</b> Dawn Holt - Commissioning Manager  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b>  <b>Progress Comment:</b> This is based on vacancy rate in the last week of the quarter.</p> <p>Last Updated: 26-Oct-2017</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.2.3M03 The percentage of employees trained in Person Centred Care in line with the Social Services and Well-being act (Wales) 2014	20	100	25	 GREEN	↑	100	50	 GREEN
<p><b>Lead Officer:</b> Jane M Davies - Senior Manager, Safeguarding &amp; Commissioning  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b>  <b>Progress Comment:</b> The first phase of training on person centred practice in line with the Act has been rolled out across the workforce. The Draft Strategic Workforce Development Plan sets out what needs to be done to ensure that this is incorporated in to the induction for new staff and that existing staff are supported to keep their skills up to date. In November we will begin phase 2 of the programme for person centred practice / personal outcomes, as it is rolled out across Wales over the next 6 months.</p> <p>Last Updated: 20-Oct-2017</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.3.2M02 (PAM/029) Percentage of children in care who had to move 2 or more times	8.74	5.26	10	 GREEN	↑	5.26	10	 AMBER

**Lead Officer:** Craig Macleod - Senior Manager, Children's Services & Workforce



**Reporting Officer:** Jacque Slee - Performance Lead – Social Services

**Aspirational Target:**

**Progress Comment:** 12 children have moved more than twice since April of this year. For 6 of these children, moves were planned and in accordance with the child's plan. It is a priority to place children in stable placements wherever possible. This is a cumulative indicator and we will not see the full impact until the end of the year; however, we anticipate that there will be a challenge in meeting the target at year end. This is reflected by the Amber progress RAG.

Last Updated: 24-Oct-2017

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KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.3.3M03 Percentage of children assessed by CAMHS within 28 days by BCUHB	No Data	100	95	 GREEN	N/A	100	95	 GREEN



**Lead Officer:** Craig Macleod - Senior Manager, Children's Services & Workforce



**Reporting Officer:** Jacque Slee - Performance Lead – Social Services



**Aspirational Target:**

**Progress Comment:** BCUHB are reporting that they are now meeting their target of 28 days for CAMHS assessments.

Last Updated: 24-Oct-2017

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.1.1M01 Number of adult carers identified.	216.75	310	225	 GREEN	↑	310	450	 GREEN
<p><b>Lead Officer:</b> Dawn Holt - Commissioning Manager  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b>  <b>Progress Comment:</b> Target met. We continue to work with our commissioned services to improve the capture of carers data.</p> <p>Last Updated: 26-Oct-2017</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.2.1M01 (PAM/025) Number of people kept in hospital while waiting for social care per 1,000 population aged 75+	0.32	0.08	1.78	 GREEN	↑	0.68	1.78	 GREEN
<p><b>Lead Officer:</b> Janet Bellis - Localities Manager  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b> 1.78  <b>Progress Comment:</b> The Council and Betsi Cadwaladr University Health Board (BCUHB) work together on a case by case basis to ensure prompt discharge. The target rate is equivalent to 23 delays in the year. There have been 9 delays so far this year, the longest wait being 27 days, and the shortest wait being 1 day. Awaiting data for September from Welsh Government.</p> <p>Last Updated: 31-Oct-2017</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.3.1M01 Percentage of child protection referrals that result in “no further action”.	37.6	55	35		↓	55	35	



**Lead Officer:** Craig Macleod - Senior Manager, Children's Services & Workforce

**Reporting Officer:** Jacque Slee - Performance Lead – Social Services

**Aspirational Target:** 30.00

**Progress Comment:** 55% of child protection referrals received by Children's First Contact currently have no action taken after screening. These referrals are now being considered for early support below the child protection threshold, through the newly implemented Early Help Hub. This should reduce the number of referrals with no action taken, and provide low level multi agency early intervention to more families who do not meet the threshold for statutory services.

Last Updated: 20-Oct-2017

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.4.1M01 The number of dementia cafes in Flintshire	3	8	6		↑	8	6	



**Lead Officer:** Dawn Holt - Commissioning Manager

**Reporting Officer:** Jacque Slee - Performance Lead – Social Services



**Aspirational Target:** 6.00



**Progress Comment:** Flintshire has 8 dementia cafes (Mold, Buckley, Connahs Quay, Sealand and Queensferry, Saltney, Holywell, Mostyn, Flint) and there is one Alzheimer’s Society lead one in Broughton. Leeswood has also started a Memory Café but no links to the others currently in Flintshire.

Last Updated: 11-Oct-2017

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.4.2M02 The number of dementia friendly communities in Flintshire	No Data	3	3	 GREEN	N/A	3	3	 GREEN
<p><b>Lead Officer:</b> Dawn Holt - Commissioning Manager  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b> 6.00  <b>Progress Comment:</b> There are 3 accredited Dementia Friendly Communities in Fliintshire (Mold, Flint, Buckley) and 6 more are working towards accreditation (Alyn Villages, Holywell, Saltney, Connahs Quay, Sealand and Ysciefiog). Next to be accredited will be Saltney and Alyn Villages. Flintshire is the lead county with Dementia Friendly Communities in North Wales.</p> <p>Last Updated: 11-Oct-2017</p>								

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KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.1.1M01 Increased referral rates from services other than Social Services	No Data	5	7.5	 RED	N/A	7	15	 AMBER
<p><b>Lead Officer:</b> Jane M Davies - Senior Manager, Safeguarding &amp; Commissioning  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b> 30.00  <b>Progress Comment:</b> 7 referrals have been received from other portfolio areas this year. As the action to increase safeguarding awareness is rolled out across the Authority we should see a rise in the number of referrals received from areas outside of Social Services.</p> <p>Last Updated: 02-Nov-2017</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.2.1M01 Percentage of adult protection enquiries completed within 7 days	No Data	71.59	78	 AMBER	N/A	82.14	78	 GREEN

**Lead Officer:** Jayne Belton - Team Manager - Safeguarding



**Reporting Officer:** Jacque Slee - Performance Lead – Social Services

**Aspirational Target:**

**Progress Comment:** We are seeing an increase in Adult Protection enquiries this year because of the impact of the Act. Enquiries completed outside the 7 days are those that are not straightforward and are waiting for additional information. New, tighter processes are in place so non-complex enquires are being dealt with within the timescale.

Last Updated: 24-Oct-2017

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KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.2.2M02 Percentage of initial child protection conferences due in the year and held within timescales	99.53	98.15	95	 GREEN	↓	94.81	95	 GREEN



**Lead Officer:** Jayne Belton - Team Manager - Safeguarding

**Reporting Officer:** Jacque Slee - Performance Lead – Social Services

**Aspirational Target:**




**Progress Comment:** The high numbers of children on the Child Protection Register and need to complete ongoing reviews has impacted on capacity in the Safeguarding Unit; however, timescales have improved since last quarter.

Last Updated: 26-Oct-2017

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.2.3M03 Percentage of reviews of children on the child protection register due in the year and held within timescales	99.17	99.2	98	 GREEN	↑	99	98	 GREEN
<p><b>Lead Officer:</b> Jane M Davies - Senior Manager, Safeguarding &amp; Commissioning  <b>Reporting Officer:</b> Jacque Slee - Performance Lead – Social Services  <b>Aspirational Target:</b> 98.00  <b>Progress Comment:</b> Target met; all reviews were completed on time.</p> <p>Last Updated: 26-Oct-2017</p>								

## RISKS

### Strategic Risk

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Delivery of social care is insufficient to meet increasing demand	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services				Open
<p><b>Potential Effect:</b></p> <p><b>Management Controls:</b> Developing the market for residential and nursing care            Extending the opening hours for single point of access            Implementing Community Resouce Team            Developing community resilience            Implementing an Early Help Hub for children and families</p> <p><b>Progress Comment:</b> Recommendations have been approved to explore further the extension of Marleyfield (32 beds for intermediate care and discharge to assess). This expansion will also help to support the medium term development of the nursing sector.            The Single Point of Access will operate under extended opening hours to increase the opportunity for contact by the public.            The multi agency Early Help Hub for children and families is in operation, and a formal launch is planned for November.            The level of risk is reducing.</p> <p>Last Updated: 24-Oct-2017</p>						



RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Demand outstrips supply for residential and nursing home care bed availability	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services	Red	Red	↔	Open

**Potential Effect:**

**Management Controls:** Working with Corporate colleagues to use capital investment to support the development of our in-house provision.

Outcomes from the 'Invest to Save' Project Manager made available together with a short, medium and long term plan to support the care sector.

Quick wins from the 'Invest to Save' Project Manager to be implemented.

Increase bed and extra care capacity for dementia/ learning disabilities.

Develop specialist respite for Early Onset Dementia.

Identify and create market change and dynamics, generate more competition, new providers for all ages including children and LD.

Assist with local housing (subsidised?) for specified employees in social care i.e. direct care staff.

Joint marketing and recruitment campaign, including portals, sharing of candidates, shared approach.

**Progress Comment:** A report has been prepared around the potential expansion of the care sector, and presented to Programme Board. Recommendations have been approved to explore further the extension of Marleyfield (32 beds for intermediate care and discharge to assess). This expansion will also help to support the medium term development of the nursing sector.

A Strategic Opportunity Review has been completed, with a report being presented to Cabinet in October. A lobbying letter to WG has been drafted subject to cabinet approval, highlighting the risks and areas for concern. There are several active workstreams, including the development of resources to support the sector, such as a provider portal.

Last Updated: 16-Oct-2017



RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Annual allocation of ICF - Short term funding may undermine medium term service delivery	Susie Lunt - Senior Manager, Integrated Services	Jacque Slee - Performance Lead – Social Services	Red	Red	↔	Open



**Potential Effect:**



**Management Controls:** Seeking agreement from partners on allocation of funds to deliver medium term services

**Progress Comment:** We have reached agreement in principal for ICF capital funding to be allocated for the expansion over the next 3 years (£415K per year). However, we are still awaiting confirmation that the full funding will continue. The Minister has announced a further review of ICF; this risk remains Red.

Last Updated: 24-Oct-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Early Help Hub cannot deliver effective outcomes	Craig Macleod - Senior Manager, Children's Services & Workforce	Jacque Slee - Performance Lead – Social Services			↔	Open
<p><b>Potential Effect:</b></p> <p><b>Management Controls:</b></p> <p><b>Progress Comment:</b> Partners have identified staffing for the Early Help Hub. The soft launch has provided an opportunity to test and refine processes to secure effective service delivery and outcomes. Partner commitment for the long term financial sustainability for the Early Help Hub has been identified as an area for conclusion.</p> <p>Last Updated: 19-Oct-2017</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Rate of increase of adult safeguarding referrals will outstrip current resources	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services			↓	Open
<p><b>Potential Effect:</b></p> <p><b>Management Controls:</b> Realign response to front door referrals by utilising resources within First Contact and Intake, in order to free up time to allow the Safeguarding Managers to effectively delegate tasks.</p> <p><b>Progress Comment:</b> Ongoing realignment of responsibilities within Adult Safeguarding and First Contact and Intake means that the level of risk of not meeting statutory timescales is decreasing, and those enquiries that do not meet timescales are of a lower priority.</p> <p>Last Updated: 20-Oct-2017</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Deprivation of Liberty Safeguarding (DoLS) assessment waiting list increases	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services			↔	Open
<p><b>Potential Effect:</b></p> <p><b>Management Controls:</b> Realignment of responsibilities in the teams to meet increasing demand.</p> <p><b>Progress Comment:</b> Actions taken to realign the responsibilities of the teams to meet the demands of the increase in adult safeguarding enquiries may have the unwanted effect of increasing the waiting list for DoLS assessments. The waiting list continues to be actively managed, with urgent and review authorisations being prioritised, and therefore the level of risk remains the same.</p> <p>Last Updated: 24-Oct-2017</p>						

# Eitem ar gyfer y Rhaglen 9



## SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

<b>Date of Meeting</b>	Thursday 16 November 2017
<b>Report Subject</b>	Forward Work Programme
<b>Cabinet Member</b>	
<b>Report Author</b>	Social & Health Care Overview & Scrutiny Facilitator
<b>Type of Report</b>	Operational

### EXECUTIVE SUMMARY

Overview & Scrutiny presents a unique opportunity for Members to determine the Forward Work programme of the Committee of which they are Members. By reviewing and prioritising the Forward Work Programme Members are able to ensure it is Member-led and includes the right issues. A copy of the Forward Work Programme is attached at Appendix 1 for Members' consideration which has been updated following the last meeting.

The Committee is asked to consider, and amend where necessary, the Forward Work Programme for the Social & Health Care Overview & Scrutiny Committee.

### RECOMMENDATION

1	That the Committee considers the draft Forward Work Programme and approve/amend as necessary.
2	That the Facilitator, in consultation with the Chair and Vice-Chair of the Committee be authorised to vary the Forward Work Programme between meetings, as the need arises.

## REPORT DETAILS

<b>1.00</b>	<b>EXPLAINING THE FORWARD WORK PROGRAMME</b>									
1.01	Items feed into a Committee's Forward Work Programme from a number of sources. Members can suggest topics for review by Overview & Scrutiny Committees, members of the public can suggest topics, items can be referred by the Cabinet for consultation purposes, or by County Council or Chief Officers. Other possible items are identified from the Cabinet Work Programme and the Improvement Plan.									
1.02	<p>In identifying topics for future consideration, it is useful for a 'test of significance' to be applied. This can be achieved by asking a range of questions as follows:</p> <ol style="list-style-type: none"> <li>1. Will the review contribute to the Council's priorities and/or objectives?</li> <li>2. Is it an area of major change or risk?</li> <li>3. Are there issues of concern in performance?</li> <li>4. Is there new Government guidance of legislation?</li> <li>5. Is it prompted by the work carried out by Regulators/Internal Audit?</li> </ol>									
1.03	<p>At the meeting of the Constitution &amp; Democratic Services Committee which was held on 25<sup>th</sup> October, it was resolved that each committee should be canvassed for views on meeting preference as part of their forward work programme item. The options are as follows:</p> <table border="1" data-bbox="284 1122 1362 1256"> <tr> <td>9.30am</td> <td>10am</td> <td>1.30pm</td> <td>2pm</td> <td>4.30pm</td> <td>6.00pm</td> <td>Alternate am/pm</td> <td>Rotate 10am/2pm/4.30pm</td> <td>Rotate am/pm/6pm</td> </tr> </table> <p>The Social &amp; Health Care Overview &amp; Scrutiny committee, which currently meets on a Thursday morning and afternoons at 10.00 a.m. and 2.00 pm, is asked to express a preference for its meeting pattern. This information will be reported back to the Constitution &amp; Democratic Services Committee.</p>	9.30am	10am	1.30pm	2pm	4.30pm	6.00pm	Alternate am/pm	Rotate 10am/2pm/4.30pm	Rotate am/pm/6pm
9.30am	10am	1.30pm	2pm	4.30pm	6.00pm	Alternate am/pm	Rotate 10am/2pm/4.30pm	Rotate am/pm/6pm		

<b>2.00</b>	<b>RESOURCE IMPLICATIONS</b>
2.01	None as a result of this report.

<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	Publication of this report constitutes consultation.

<b>4.00</b>	<b>RISK MANAGEMENT</b>
4.01	None as a result of this report.

<b>5.00</b>	<b>APPENDICES</b>
5.01	Appendix 1 – Draft Forward Work Programme

<b>6.00</b>	<b>LIST OF ACCESSIBLE BACKGROUND DOCUMENTS</b>
6.01	<p>None.</p> <p><b>Contact Officer:</b> Margaret Parry-Jones Overview &amp; Scrutiny Facilitator</p> <p><b>Telephone:</b> 01352 702427</p> <p><b>E-mail:</b> <a href="mailto:margaret.parry-jones@flintshire.gov.uk">margaret.parry-jones@flintshire.gov.uk</a></p>

<b>7.00</b>	<b>GLOSSARY OF TERMS</b>
7.01	<b>Improvement Plan:</b> the document which sets out the annual priorities of the Council. It is a requirement of the Local Government (Wales) Measure 2009 to set Improvement Objectives and publish an Improvement Plan.

Mae'r dudalen hon yn wag yn bwrpasol

**CURRENT FWP**

Date of meeting	Subject	Purpose of Report	Scrutiny Focus	Responsible / Contact Officer	Submission Deadline
Wednesday 13 <sup>th</sup> December 2017 10.00 am	<b>Q1 &amp; Q2 Improvement Plan Monitoring</b>  <b>BCUHB</b>	To enable members to fulfil their scrutiny role in relation to performance monitoring for the 1 <sup>st</sup> and 2 <sup>nd</sup> quarters of 2017/18  To receive an update	Performance Monitoring/Assurance	Facilitator	
Thursday 25 <sup>th</sup> January 2018 10.00 am	<b>Transition</b>		Service Delivery	Chief Officer Social Services	
Thursday 29 <sup>th</sup> March	<b>Q3 Improvement Plan Monitoring</b>	To enable members to fulfil their scrutiny role in relation to performance monitoring	Performance monitoring/assurance	Facilitator	
Thursday 10 <sup>th</sup> May 2018 10.00 am	<b>Flintshire Local Voluntary Council</b>  <b>Comments, Compliments &amp; Complaints</b>	Annual review of the social care activity undertaken by the third sector in Flintshire  To consider the Annual Report on the Social Services Complaints and Compliments Procedure 2017/	Assurance  Assurance	Chief Officer Social Services  Chief Officer Social Services	
Thursday 14 <sup>th</sup> June 2018 2.00 pm	<b>Betsi Cadwaladr University Health Board</b>	To maintain regular meetings and promote partnership working.	Partnership working	Facilitator	

	<b>2017/18 Year End Reporting Improvement Plan Monitoring</b>	To enable members to fulfil their scrutiny role in relation to performance monitoring	Performance monitoring/assurance	Facilitator	
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**Regular Items**

Month	Item	Purpose of Report	Responsible/Contact Officer
Nov/Dec	<b>Safeguarding</b>	To provide Members with statistical information in relation to Safeguarding - & Adults & Children	Chief Officer (Social Services)
March	<b>Educational Attainment of Looked After Children</b>	Education officers offered to share the annual educational attainment report with goes to Education & Youth OSC with this Committee.	Chief Officer (Social Services)
March	<b>Corporate Parenting</b>	Report to Social & Health Care and Education & Youth Overview & Scrutiny.	Chief Officer (Social Services)
Half-yearly	<b>Betsi Cadwaladr University Health Board Update</b>	To maintain 6 monthly meetings – partnership working.	Facilitator
May	<b>Comments, Compliments and Complaints</b>	To consider the Annual Report.	Chief Officer (Social Services)